



# City of Santa Barbara

## Fiscal Year 2015 Performance Measure Results

Reporting Period: From 7/1/2014 to 6/30/2015

**Department:** Police

**Division:** Police-Chief's Staff & Support

**Program Name and Number:** Chief's Staff (3411)

**Program Owner:** Kenny Kushner

**Program Mission:** Ensure that the organization is operating in a professional manner at all levels with a solid and consistent focus on community policing through team approaches and employee accountability.

**6/7, 86%  
Objectives  
Achieved**

### Program Activities:

1. Manage, oversee, and monitor the operations of the Santa Barbara Police Department, which includes 3 divisions that provide public safety for the Santa Barbara Community and focus on quality of life issues.
2. Investigate and evaluate all complaints related to the performance and conduct of the members of the Police Department.
3. Assist other City departments in gathering information related to public liability claims and other personnel matters.
4. Investigate special requests from City Hall and respond with information in a timely manner.

✓ Status	Project Objectives
✓ Complete	1. Continued Support and Coordination with the Central Coast Collaborative on Homelessness. Develop a written protocol and pilot outreach program designed to identify, locate and contact chronic offenders and employ a housing first model of assistance.
<b>Comments: Mid-Yr:</b>	<div>Q1: The Police Department continues to partner with the Central Coast Collaborative on Homelessness (C3H) in a proactive manner, attending monthly meetings and assisting key stakeholders through Restorative Policing. During FY15, as programs to assist homeless come into clear focus, written protocols between Restorative Policing and C3H assist in coordination of our mutual mission to reduce the impact of chronic homelessness. Housing first continues to be a model our agency supports as a more effective, measurable means of mitigating homeless issues in the greater Santa Barbara area.</div> <div><b>Yr-End:</b> Developed written protocols between Restorative Policing and the Central Coast Collaborative (C3H). Housing First continues as a model.</div>

Status	Measurable Objectives	Metric
On Target 103.8% of Target	1. Achieve 80% of the department program objectives.	Percent of performance objectives
FY2015		
✓ UM	Target	Qtr1 Actual Qtr2 Actual Mid-Year Actual Qtr3 Actual Qtr4 Actual Year-to-Date
✓	80%	
Previous FY2014		
	80%	
<b>Comments: Mid-Yr:</b>	Data is unavailable until end of current fiscal year.	<b>Yr-End:</b> 79 of 95 reportable Project and Measurable objectives completed satisfactorily.

Status	Measurable Objectives		Metric					
On Target 125.% of Target	2.	Investigate formal citizen complaints and complete 80% of the complaint investigations within 120 days (not timet tolled cases).					Percent of formal citizen’s complaint investigations completed in 120 days	
FY2015								
✓	UM	Target	Qtr1 Actual	Qtr2 Actual	Mid-Year Actual	Qtr3 Actual	Qtr4 Actual	Year-to-Date
✓		80%	0%	0%	0%	100%	0%	100%
Previous FY2014								
		80%	100%	67%	86%	100%	0%	88%
Comments: Mid-Yr:		MidYear: There have been 0 formal complaints completed this fiscal year.			Yr-End:	1/1 formal citizen complaint investigated that was not time tolled and completed in less than 120 days.		
Status	Measurable Objectives		Metric					
On Target 111.1% of Target	3.	Investigate informal citizen complaints and respond to 90% of the reporting parties with final action taken within 60 days of complaint.					Percent of informal citizen’s complaint investigations completed in 60 days	
FY2015								
✓	UM	Target	Qtr1 Actual	Qtr2 Actual	Mid-Year Actual	Qtr3 Actual	Qtr4 Actual	Year-to-Date
✓		90%	100%	100%	100%	100%	100%	100%
Previous FY2014								
		90%	100%	100%	100%	100%	100%	100%
Comments: Mid-Yr:		Q1: There have been 6 informal complaints this fiscal year. All 6 complaints were completed within the 60 day period.			Yr-End:	25/25 informal citizen complaints investigated/reviewed and responded to with final action taken within 60 days of complaint.		
Status	Measurable Objectives		Metric					
On Target 111.1% of Target	4.	Respond to 90% of special requests from City Council members, citizen inquiries and outside agencies within one working day of being assigned to establish a timeline of completion.					Percent of requests responded to within one working day	
FY2015								
✓	UM	Target	Qtr1 Actual	Qtr2 Actual	Mid-Year Actual	Qtr3 Actual	Qtr4 Actual	Year-to-Date
✓		90%	100%	100%	100%	100%	100%	100%
Previous FY2014								
		90%	100%	100%	100%	100%	100%	100%
Comments: Mid-Yr:		Q1: There have been 5 requests this fiscal year. All 5 requests were responded to within one day of being recived.			Yr-End:	12/12 special requests responded to within one working day of being assigned.		

Status	Measurable Objectives					Metric	
On Target 110.1% of Target	5.	Respond to 90% of City Attorney and Risk Management requests for investigation within one working day to establish a timeline of completion.					Percent of requests responded to within one working day
FY2015							
✓	UM	Target	Qtr1 Actual	Qtr2 Actual	Mid-Year Actual	Qtr3 Actual	Qtr4 Actual Year-to-Date
<input checked="" type="checkbox"/>		90.0%	100.0%	100.0%	100.0%	96.2%	100.0% 99.1%
Previous FY2014							
		90.0%	94.9%	96.8%	95.7%	100.0%	100.0% 97.7%
Comments:		Mid-Yr: Mid-Year: There have been 121 requests this fiscal year. All 121 requests were responded to within one day of being received.			Yr-End: 209/211 requests for investigation by the City Attorney and Risk Management responded to within one working day.		

Status	Measurable Objectives					Metric	
200.% of Target	6.	Provide 12 media releases focusing on issues of community interest, efforts to engage youth and non-enforcement related activities of the Police Department.					Number of media releases involving non-enforcement activities.
FY2015							
✓	UM	Target	Qtr1 Actual	Qtr2 Actual	Mid-Year Actual	Qtr3 Actual	Qtr4 Actual Year-to-Date
<input type="checkbox"/>		12	6	6	12	4	8 24
Previous FY2014							
		12	8	15	23	11	11 45
Comments:		Mid-Yr: Mid-Year: There have been 12 non-enforcement related media releases this fiscal year which represents 100% of our projected target.			Yr-End: There were twice as many non-enforcement related media releases completed during FY 2015 as projected by the target.		

			FY2015						
Status	Other Program Measures	UM	Target	Qtr1 Actual	Qtr2 Actual	Mid-Year Actual	Qtr3 Actual	Qtr4 Actual	Year-to-Date
Below Projections 17.6% of Target	1. Formal citizen complaints		17	0	0	0	2	1	3
			Previous FY2014						
			17	4	3	7	0	0	7
			FY2015						
Status	Other Program Measures	UM	Target	Qtr1 Actual	Qtr2 Actual	Mid-Year Actual	Qtr3 Actual	Qtr4 Actual	Year-to-Date
As Projected 104.2% of Target	2. Informal citizen complaints		24	4	2	6	6	13	25
			Previous FY2014						
			34	9	2	11	6	10	27
			FY2015						
Status	Other Program Measures	UM	Target	Qtr1 Actual	Qtr2 Actual	Mid-Year Actual	Qtr3 Actual	Qtr4 Actual	Year-to-Date
Below Projections 41.7% of Target	3. Citizen Pitchess Motions filed		24	4	0	4	6	0	10
			Previous FY2014						
			19	0	0	0	0	3	3
			FY2015						
Status	Other Program Measures	UM	Target	Qtr1 Actual	Qtr2 Actual	Mid-Year Actual	Qtr3 Actual	Qtr4 Actual	Year-to-Date
Below Projections 39.6% of Target	4. Special requests from City Hall, citizen inquiries, and outside agencies		48	3	2	5	10	4	19
			Previous FY2014						
			55	18	16	34	22	10	66
			FY2015						
Status	Other Program Measures	UM	Target	Qtr1 Actual	Qtr2 Actual	Mid-Year Actual	Qtr3 Actual	Qtr4 Actual	Year-to-Date
Exceeds Projections 114.1% of Target	5. City Attorney and Risk Management requests		185	78	43	121	53	37	211
			Previous FY2014						
			240	39	31	70	22	39	131
			FY2015						
Status	Other Program Measures	UM	Target	Qtr1 Actual	Qtr2 Actual	Mid-Year Actual	Qtr3 Actual	Qtr4 Actual	Year-to-Date
Exceeds Projections 123.5% of Target	6. Administrative complaints		17	6	5	11	3	7	21
			Previous FY2014						
			22	3	3	6	5	5	16
			FY2015						
Status	Other Program Measures	UM	Target	Qtr1 Actual	Qtr2 Actual	Mid-Year Actual	Qtr3 Actual	Qtr4 Actual	Year-to-Date
Exceeds Projections 133.8% of Target	7. Media Contacts		583	192	188	380	204	196	780
			Previous FY2014						
			525	212	188	400	192	208	800
<b>Comments:</b> 1. Mid-Yr: Mid-Year: Number of Formal Citizen Complaints is at 0% of the annual projected target. Yr-End: Number of Formal Citizen Complaints for FY 2015 is at 18% of the projected target. 2. Mid-Yr: Mid-Year: Number of Informal Citizen Complaints is at 25% of the annual projected target. Yr-End: Number of Informal Citizen Complaints for FY 2015 is at 100% of the projected target.									

- 3.** Mid-Yr: Mid-Year: Number of Pitchess Motions is at 17% of the annual projected target.  
Yr-End: Number of Pitchess Motions for FY 2015 is at 42% of the projected target.
- 4.** Mid-Yr: Mid-Year: Number of Special Requests is at 10% of the annual projected target.  
Yr-End: Number of Special Requests for FY 2015 is at 40% of the projected target.
- 5.** Mid-Yr: Mid-Year: Number of City Attorney/Risk Management Requests is at 65% of the annual projected target.  
Yr-End: Number of City Attorney and Risk Management requests for FY 2015 is at 114% of the projected target.
- 6.** Mid-Yr: Mid-Year: Number of On-going Administrative Complaints is at 65% of the annual projected target.  
Yr-End: Number of Administrative Complaints for FY 2015 is at 124% of the projected target.
- 7.** Mid-Yr: Mid-Year: Number of Media Contacts is at 65% of the annual projected target.  
Yr-End: Number of Media Contacts for FY 2015 is at 134% of the projected target.



# City of Santa Barbara

## Fiscal Year 2015 Performance Measure Results

Reporting Period: From 7/1/2014 to 6/30/2015

**Department:** Police

**Division:** Police-Chief's Staff & Support

**Program Name and Number:** Support Services (3413)

**Program Owner:** Lori Pedersen

**Program Mission:** Perform the administrative and fiscal functions for the Police Department, including purchasing, payroll, and revenue collection while providing fiscal support and oversight to all department divisions.

**4/4, 100%**  
**Objectives**  
**Achieved**

### Program Activities:

1. Administer the preparation, implementation, and management of the department's budget.
2. Provide timely management and support on all matters related to personnel and payroll actions.
3. Process all Department purchasing and accounts payable and receivable actions.
4. Manage the Parking Collection Section, including payments, reviews, and tows.

✓ Status	Project Objectives						
✓ Complete	1. Develop an annual budget within target and administer within fiscal constraints and policies.						
Comments: Mid-Yr:	Q2: Budget kickoff in December, full development work January - March. Q3: Developed the annual budget within established targets				Yr-End:	Budget was submitted on target and the Fiscal Year 2015 budget came in under.	
Status	Measurable Objectives					Metric	
On Target 100.% of Target	1. Achieve a 99% accuracy rate in processing employee timesheets.					Percent of timesheets processed error free	
FY2015							
✓	UM	Target	Qtr1 Actual	Qtr2 Actual	Mid-Year Actual	Qtr3 Actual	Qtr4 Actual Year-to-Date
✓		99%	99%	99%	99%	99%	99%
Previous FY2014							
		99%	99%	99%	99%	99%	99%
Comments: Mid-Yr:	Q1: 11 errors / 1921 timesheets Q2: 19 errors / 1744 timesheets				Yr-End:	Q3: 8 errors/ 1444 timesheets Q4: 10 errors/1701 timesheets Total: 48 errors/6810 timesheets	

Status	Measurable Objectives					Metric		
of Target	2. Achieve a 99% completion rate for all purchasing and accounts payable transactions within 2 business days of receipt.					Percent of transactions completed within 2 business days		
FY2015								
✓	UM	Target	Qtr1 Actual	Qtr2 Actual	Mid-Year Actual	Qtr3 Actual	Qtr4 Actual	Year-to-Date
<input type="checkbox"/>		99%						
Previous FY2014								
		99%	100%	100%	100%			0%
Comments: Mid-Yr:		This measure is no longer achievable in the new financial system. A revised measure will be considered for FY 2016.			Yr-End:		This measure is no longer achievable in the new financial system. A revised measure will be considered for FY 2016.	
Status	Measurable Objectives					Metric		
On Target 100.% of Target	3. Achieve a clearance rate of 88% for parking citations for the prior fiscal year.					Percent of parking citations paid		
FY2015								
✓	UM	Target	Qtr1 Actual	Qtr2 Actual	Mid-Year Actual	Qtr3 Actual	Qtr4 Actual	Year-to-Date
<input checked="" type="checkbox"/>		88%	75%	80%	78%	74%	85%	88%
Previous FY2014								
		80%	85%	83%	84%	80%	76%	81%
Comments: Mid-Yr:		Q1:Tracking slightly behind at the end of first quarter. Q2: Tracking slightly behind at the end of second quarter.			Yr-End:		Q3: Behind at the end of third quarter Q4: 85% Year End - as the year has progressed each quarter additional citations have cleared (quarter were not updated) so as of June 30, 2015 88% of the FY 2014 citation have cleared.	
Status	Measurable Objectives					Metric		
On Target 100.% of Target	4. Notify all interested parties of vehicles towed for unlicensed driver within 1 business day.					Percent of interested parties notified within 1 business day		
FY2015								
✓	UM	Target	Qtr1 Actual	Qtr2 Actual	Mid-Year Actual	Qtr3 Actual	Qtr4 Actual	Year-to-Date
<input checked="" type="checkbox"/>		100%	100%	100%	100%	100%	100%	100%
Previous FY2014								
		100%	100%	100%	100%	100%	100%	100%
Comments: Mid-Yr:		Q1: 100 Q2: 100			Yr-End:		Q3: 100 Q4: 100	

			FY2015						
Status	Other Program Measures	UM	Target	Qtr1 Actual	Qtr2 Actual	Mid-Year Actual	Qtr3 Actual	Qtr4 Actual	Year-to-Date
As Projected 108.3% of Target	1. Timesheets processed		6,300	1,932	1,744	3,676	1,444	1,701	6,821
			Previous FY2014						
			6,300	1,516	1,775	3,291	1,506	1,746	6,543
			FY2015						
Status	Other Program Measures	UM	Target	Qtr1 Actual	Qtr2 Actual	Mid-Year Actual	Qtr3 Actual	Qtr4 Actual	Year-to-Date
Below Projections 76.2% of Target	2. Errors reported by Payroll on timesheets		63	11	19	30	8	10	48
			Previous FY2014						
			40	16	10	26	11	14	51
			FY2015						
Status	Other Program Measures	UM	Target	Qtr1 Actual	Qtr2 Actual	Mid-Year Actual	Qtr3 Actual	Qtr4 Actual	Year-to-Date
Exceeds Projections 141.2% of Target	3. Purchasing transactions processed		600	258	196	454	189	204	847
			Previous FY2014						
			370	177	143	320	123	199	642
			FY2015						
Status	Other Program Measures	UM	Target	Qtr1 Actual	Qtr2 Actual	Mid-Year Actual	Qtr3 Actual	Qtr4 Actual	Year-to-Date
Exceeds Projections 166.3% of Target	4. Accounts Payable transactions processed		1,200	462	509	971	489	536	1,996
			Previous FY2014						
			1,200	284	283	567	535	527	1,629
			FY2015						
Status	Other Program Measures	UM	Target	Qtr1 Actual	Qtr2 Actual	Mid-Year Actual	Qtr3 Actual	Qtr4 Actual	Year-to-Date
As Projected 99.8% of Target	5. Parking citations issued		92,000	26,194	21,947	48,141	21,772	21,891	91,804
			Previous FY2014						
			92,000	21,071	22,745	43,816	24,327	22,658	90,801
			FY2015						
Status	Other Program Measures	UM	Target	Qtr1 Actual	Qtr2 Actual	Mid-Year Actual	Qtr3 Actual	Qtr4 Actual	Year-to-Date
Exceeds Projections 108.4% of Target	6. Current fiscal year parking citation payments		75,000	22,048	19,317	41,365	19,876	20,049	81,290
			Previous FY2014						
			64,000	18,723	19,785	38,508	21,682	21,299	81,483
			FY2015						
Status	Other Program Measures	UM	Target	Qtr1 Actual	Qtr2 Actual	Mid-Year Actual	Qtr3 Actual	Qtr4 Actual	Year-to-Date
As Projected 100.% of Target	7. Prior Fiscal Year parking citation payments		88%	75%	80%	78%	88%	85%	88%
			Previous FY2014						
			88%	85%	83%	84%	80%	76%	81%



			FY2015						
Status	Other Program Measures	UM	Target	Qtr1 Actual	Qtr2 Actual	Mid-Year Actual	Qtr3 Actual	Qtr4 Actual	Year-to-Date
Exceeds Projections 118.4% of Target	8. Parking citations paid on line		25,000	7,985	6,753	14,738	7,418	7,448	29,604
			Previous FY2014						
			24,000	6,191	6,255	12,446	7,094	7,121	26,661
			FY2015						
Status	Other Program Measures	UM	Target	Qtr1 Actual	Qtr2 Actual	Mid-Year Actual	Qtr3 Actual	Qtr4 Actual	Year-to-Date
Below Projections 72.4% of Target	9. Vehicles towed for unlicensed driver		1,300	279	262	541	214	186	941
			Previous FY2014						
			1,400	318	329	647	304	252	1,203
<b>Comments:</b> <ul style="list-style-type: none"> <li>1. Mid-Yr: Q1: 1932 Q2: 1744 Midyear : 3676 Yr-End: Mid-Year: 3,676 Q3: 1,444 Q4: 1,701</li> <li>2. Mid-Yr: Midyear total: 30</li> <li>5. Mid-Yr: Q1: 26194 Q2: 21947 Midyear total 48141 Yr-End: Mid-Year = 48,141 Q3: 21,722 Q4: 21,891</li> <li>6. Mid-Yr: Midyear 41,365</li> <li>7. Yr-End: 90,995 citations issued 69,691 paid 11,810 dismissed</li> </ul>									



# City of Santa Barbara

## Fiscal Year 2015 Performance Measure Results

Reporting Period: From 7/1/2014 to 6/30/2015

**Department:** Police

**Division:** Police-Chief's Staff & Support

**Program Name and Number:** Community and Media Relations (3427)

**Program Owner:** Riley Harwood

**Program Mission:** Utilize community oriented policing programs and partnerships to resolve specific neighborhood problems affecting quality of life issues.

**4/5, 80%  
Objectives  
Achieved**

### Program Activities:

1. Coordinate a citywide implementation of the Community Oriented Problem Solving (COPS) philosophy.
2. Utilize problem-solving techniques to resolve specific neighborhood problems.
3. Conduct presentations on crime prevention topics.
4. Provide information to the public on police procedures with English and Spanish language Citizen's Academies.
5. Provide training to school officials and parents on current issues and counsel school children on personal issues and safety tips.
6. Provide information to the public regarding police activities, crime trends, and emergency situations with media releases and interviews.
7. Oversee the SBPD Explorer Post, preparing youth for careers in law enforcement.
8. Serve as the Police Department's liaison to the Santa Barbara Police Activities League.

✓ Status	Project Objectives	
✓ On Target	1.	Further the development of existing Neighborhood Watch groups by providing leadership and training in crime prevention techniques. All Neighborhood Watch groups will be contacted at least once during the year.
<b>Comments: Mid-Yr:</b>		<b>Yr-End:</b>
Three Neighborhood Watch meetings were attended during QTR 1. Five Neighborhood Watch meetings were attended during QTR 2.		Nine Neighborhood Watch meetings were attended during QTR 3. One Neighborhood Watch meeting was attended and a meeting for all Neighborhood Watch captains was held at the Police Department during QTR 4.
✓ On Target	2.	Continue to develop the skills of the SBPD Explorers. Explorers will compete in at least one multi-agency Explorer competition during the year and attend an Explorer Academy.
<b>Comments: Mid-Yr:</b>		<b>Yr-End:</b>
Explorers attended one competition during QTR 1.		Explorers attended one competition, the Kiwanis Key Leadership Program, and the Explorer Academy during QTR 4.

Status	Measurable Objectives					Metric		
Ahead of Target 104.3% of Target	1.	Respond to 92% of all requests for attendance at public education presentations within three working days.				Percent of requests for public education presentations responded to within three working days		
FY2015								
✓	UM	Target	Qtr1 Actual	Qtr2 Actual	Mid-Year Actual	Qtr3 Actual	Qtr4 Actual	Year-to-Date

<input checked="" type="checkbox"/>	92%	97%	100%	98%	91%	94%	96%	
Previous FY2014								
	95%	77%	95%	88%	99%	93%	93%	
Comments: Mid-Yr:				Yr-End:	102 of 106 requests for public education presentations responded to within three working days.			
Status		Measurable Objectives				Metric		
Behind Target 97.7% of Target		2. Contact 87% of complainants within three working days of notification of a community problem or issue.				Percent of requests for assistance responded to within three working days		
FY2015								
<input checked="" type="checkbox"/>	UM	Target	Qtr1 Actual	Qtr2 Actual	Mid-Year Actual	Qtr3 Actual	Qtr4 Actual	Year-to-Date
<input type="checkbox"/>		87%	87%	75%	82%	93%	88%	85%
Previous FY2014								
		93%	79%	84%	81%	86%	87%	84%
Comments: Mid-Yr:				Yr-End:	94 of 111 of complainants responded to within three working days.			
Status		Measurable Objectives				Metric		
On Target 100.% of Target		3. Complete 3 Citizens Academies.				Number of Citizens Academies completed		
FY2015								
<input checked="" type="checkbox"/>	UM	Target	Qtr1 Actual	Qtr2 Actual	Mid-Year Actual	Qtr3 Actual	Qtr4 Actual	Year-to-Date
<input checked="" type="checkbox"/>		3	1	0	1	1	1	3
Previous FY2014								
		3	0	2	2	3	1	6
Comments: Mid-Yr:				Yr-End:	One English language Citizens Academy was completed during QTR 1. One Spanish language Citizens Academy was completed during QTR 3. A youth Citizens Academy was completed during QTR 4.			

			FY2015						
Status	Other Program Measures	UM	Target	Qtr1 Actual	Qtr2 Actual	Mid-Year Actual	Qtr3 Actual	Qtr4 Actual	Year-to-Date
Below Projections 46.8% of Target	1. COPS Projects		237	47	32	79	15	17	111
			Previous FY2014						
			200	57	61	118	66	76	260
			FY2015						
Status	Other Program Measures	UM	Target	Qtr1 Actual	Qtr2 Actual	Mid-Year Actual	Qtr3 Actual	Qtr4 Actual	Year-to-Date
Below Projections 88.2% of Target	2. Telephone & E-mail Contacts		1,764	412	324	736	302	518	1,556
			Previous FY2014						
			1,570	405	477	882	536	533	1,951
			FY2015						
Status	Other Program Measures	UM	Target	Qtr1 Actual	Qtr2 Actual	Mid-Year Actual	Qtr3 Actual	Qtr4 Actual	Year-to-Date
Below Projections 44.5% of Target	3. Public Meetings & Presentations		238	35	31	66	23	17	106
			Previous FY2014						
			190	44	65	109	83	83	275
			FY2015						
Status	Other Program Measures	UM	Target	Qtr1 Actual	Qtr2 Actual	Mid-Year Actual	Qtr3 Actual	Qtr4 Actual	Year-to-Date
As Projected 100.% of Target	4. Neighborhood Improvement Task Force (NITF) Meetings		12	3	3	6	3	3	12
			Previous FY2014						
			11	3	3	6	3	3	12
			FY2015						
Status	Other Program Measures	UM	Target	Qtr1 Actual	Qtr2 Actual	Mid-Year Actual	Qtr3 Actual	Qtr4 Actual	Year-to-Date
Below Projections 56.7% of Target	5. Community & Media Notifications		180	33	23	56	19	27	102
			Previous FY2014						
			185	35	56	91	31	29	151
			FY2015						
Status	Other Program Measures	UM	Target	Qtr1 Actual	Qtr2 Actual	Mid-Year Actual	Qtr3 Actual	Qtr4 Actual	Year-to-Date
Exceeds Projections 120.8% of Target	6. Explorer Post Meetings & Events		48	10	14	24	18	16	58
			Previous FY2014						
			50	14	8	22	19	11	52
			FY2015						
Status	Other Program Measures	UM	Target	Qtr1 Actual	Qtr2 Actual	Mid-Year Actual	Qtr3 Actual	Qtr4 Actual	Year-to-Date
Exceeds Projections 153.4% of Target	7. Explorer Post Volunteer Community Service Hours		824	540	413	953	68	243	1,264
			Previous FY2014						
			300	150	262	412	408	356	1,176

			FY2015						
Status	Other Program Measures	UM	Target	Qtr1 Actual	Qtr2 Actual	Mid-Year Actual	Qtr3 Actual	Qtr4 Actual	Year-to-Date
Exceeds Projections	8. PAL Meetings & Events		93	29	36	65	46	81	192
206.5% of Target			Previous FY2014						
			50	29	34	63	24	23	110
<b>Comments:</b> <ul style="list-style-type: none"> <li>1. Mid-Yr: Reduction in Beat Coordinator staffing and temporary Patrol Division and Investigative Division assignments impacted the number of COPS projects completed. Yr-End: Reduction in Beat Coordinator staffing and temporary Patrol Division and Investigative Division assignments impacted the number of COPS projects completed.</li> <li>3. Mid-Yr: Reduction in Beat Coordinator staffing and temporary Patrol Division and Investigative Division assignments impacted the number of meetings and presentations attended. Yr-End: Reduction in Beat Coordinator staffing and temporary Patrol Division and Investigative Division assignments impacted the number of meetings and presentations attended.</li> <li>5. Mid-Yr: Reduction in Beat Coordinator staffing and temporary Patrol Division and Investigative Division assignments impacted the number of community and media notifications completed. Yr-End: Reduction in Beat Coordinator staffing and temporary Patrol Division and Investigative Division assignments impacted the number of community and media notifications completed.</li> </ul>									



# City of Santa Barbara

## Fiscal Year 2015 Performance Measure Results

Reporting Period: From 7/1/2014 to 6/30/2015

**Department:** Police

**Division:** Police-Administrative Division

**Program Name and Number:** Administrative Services Division (3421)

**Program Owner:** Todd Stoney

**Program Mission:** Provide leadership, direction, and administrative guidance for the Administrative Services Division.

**3/4, 75%  
Objectives  
Achieved**

### Program Activities:

1. Coordinate and oversee the Police Department facilities maintenance needs with the Public Works Department.
2. Work closely with the Business Office to efficiently administer the Administrative Services Division Budget.
3. Continue administration of current and future grant funding programs.

✓ Status	Project Objectives	
<input type="checkbox"/> Not Completed	1. Complete annual policy manual update including general orders and approved legal recommendations for command staff approval. Publish updated manual to SBPD portal page.	
<b>Comments:</b>	<b>Mid-Yr:</b> Manual update is currently taking place.	<b>Yr-End:</b> At mid-year, new supervises were moved into the administrative division and the policy manual update was assigned outside of the division for purposes of continuity. Update is in the final stages of review.
<input checked="" type="checkbox"/> Complete	2. Complete annual mileage review of all department vehicles to ensure uniform usage. Re-distribute vehicles as necessary.	
<b>Comments:</b>	<b>Mid-Yr:</b> Review will take place in third quarter.	<b>Yr-End:</b> Mileage review completed. Vehicles re-distributed as needed to ensure uniform usage.
<input checked="" type="checkbox"/> Complete	3. Complete design and installation of parking lot security gates for the Police Department.	
<b>Comments:</b>	<b>Mid-Yr:</b> Design and approval of security gate project has been completed and construction is in progress.	<b>Yr-End:</b> Parking lot security gate installation is complete and project money from Homeland Security has been paid to the City.
Status	Measurable Objectives	Metric
On Target 100.% of Target	1. Ensure Administrative Services program owners complete 80% of program objectives.	Percentage of program objectives completed
FY2015		
✓	UM	Target
		Qtr1 Actual
		Qtr2 Actual
		Mid-Year Actual
		Qtr3 Actual
		Qtr4 Actual
		Year-to-Date
<input checked="" type="checkbox"/>	80%	
Previous FY2014		
	80%	0%
	0%	0%
	0%	0%
	0%	0%
	84%	84%
<b>Comments:</b>	<b>Mid-Yr:</b> This objective will be measured at the end of FY15 Q-4.	<b>Yr-End:</b> 35 of the 44 program objectives assigned to Administrative Services were successfully completed in fiscal year 2015.



# City of Santa Barbara

## Fiscal Year 2015 Performance Measure Results

Reporting Period: From 7/1/2014 to 6/30/2015

**Department:** Police

**Division:** Police-Administrative Division

**Program Name and Number:** Records Bureau (3414)

**Program Owner:** Todd Stoney

**Program Mission:** Provide necessary support to the police department and allied law enforcement agencies as it relates to police records as well as excellent customer service to our community in compliance with federal, state and municipal laws.

**8/8, 100%  
Objectives  
Achieved**

### Program Activities:

1. Process, maintain, and track all police crime reports, arrest reports, traffic accident reports, and traffic citations.
2. Provide the timely processing of subpoenas for officer and civilian personnel, declarations, and requests for records.
3. Assist the general public and police officers by taking and completing counter reports.
4. Process and maintain the monthly Uniform Crime Reporting statistics for the Department of Justice.
5. Fingerprint using Live Scan or rolling prints for the Police Department, City employees, bookings, registrants, City permits and public.
6. Transcribe police reports as needed.

✓ Status	Project Objectives							
✓ Complete	1.	Ensure California Law Enforcement Telecommunication System (CLETS) training to Records Bureau Team Members is in compliance with Department of Justice regulations.						
Comments: Mid-Yr:		All employees are currently CLETS trained.			Yr-End:		All employees are currently CLETS trained in compliance with Department of Justice regulations.	
✓ Complete	2.	Ensure that all data entry backlog is completed and current by assigning additional resources.						
Comments: Mid-Yr:		We are currently still behind in several areas and making progress to be completely caught up.			Yr-End:		Data entry backlog has been completed.	
Status	Measurable Objectives					Metric		
Ahead of Target 102.1% of Target	1.	Audit and ensure 97% of all in-custody adult and juvenile arrest reports are processed and distributed prior to 10:00 a.m. the following court day.				Percentage of in-custody reports processed by 10:00 a.m. the following court day		
FY2015								
✓	UM	Target	Qtr1 Actual	Qtr2 Actual	Mid-Year Actual	Qtr3 Actual	Qtr4 Actual	Year-to-Date
✓		97%	100%	99%	99%	99%	99%	99%
Previous FY2014								
		97%	99%	98%	98%	98%	98%	98%
Comments: Mid-Yr:		Q-1: 900 of 900 processed on-time. Q-2: 691 of 701 processed on-time.			Yr-End:		Q-3: 721 of 729 processed on time. Q-4: 658 or 665 processed on time.	

Status	Measurable Objectives						Metric	
Ahead of Target 108.7% of Target	2.	Ensure 92% of Uniform Crime Report reportable crime reports are entered into Versadex by the 5th day of the following month.						Percentage of UCR reportable reports processed by the 5th of the month
FY2015								
✓	UM	Target	Qtr1 Actual	Qtr2 Actual	Mid-Year Actual	Qtr3 Actual	Qtr4 Actual	Year-to-Date
✓		92%	100%	100%	100%	100%	100%	100%
Previous FY2014								
		92%	100%	100%	100%	100%	100%	100%
Comments:		Mid-Yr: Q-1: 3 of 3 months entered on-time. Q-2: 3 of 3 months entered on-time.			Yr-End:		Q-3: 3 of 3 months entered on-time. Q-4: 3 of 3 months entered on-time.	
Status	Measurable Objectives						Metric	
Ahead of Target 108.7% of Target	3.	Ensure 92% of “Uniform Crime Report” reports are submitted to the Department of Justice by the 10th of day of the following month.3						Percentage of UCR reports submitted by the 10th of the following month
FY2015								
✓	UM	Target	Qtr1 Actual	Qtr2 Actual	Mid-Year Actual	Qtr3 Actual	Qtr4 Actual	Year-to-Date
✓		92%	100%	100%	100%	100%	100%	100%
Previous FY2014								
		92%	100%	100%	100%	100%	100%	100%
Comments:		Mid-Yr: Q-1: 3 of 3 months submitted on-time. Q-2: 3 of 3 months submitted on-time.			Yr-End:		Q-1: 3 of 3 months submitted on-time. Q-2: 3 of 3 months submitted on-time.	
Status	Measurable Objectives						Metric	
Ahead of Target 108.7% of Target	4.	Ensure 92% of juvenile detention information is transmitted to the Department of Corrections by the 10th day of the following month.						Percentage of juvenile detention information transmitted to the DOC by the 10th of the month
FY2015								
✓	UM	Target	Qtr1 Actual	Qtr2 Actual	Mid-Year Actual	Qtr3 Actual	Qtr4 Actual	Year-to-Date
✓		92%	100%	100%	100%	100%	100%	100%
Previous FY2014								
		92%	100%	100%	100%	100%	100%	100%
Comments:		Mid-Yr: Q-1: 3 of 3 months transmitted on-time. Q-2: 3 of 3 months transmitted on-time.			Yr-End:		Q-3: 3 of 3 months transmitted on-time. Q-4: 3 of 3 months transmitted on-time.	



Status	Measurable Objectives					Metric			
Ahead of Target 111.1% of Target	5.	Ensure 90% of responses to public records are completed within 10 days.					Percentage of public records responses within 10 days		
FY2015									
✓	UM	Target	Qtr1 Actual	Qtr2 Actual	Mid-Year Actual	Qtr3 Actual	Qtr4 Actual	Year-to-Date	
✓		90%	100%	100%	100%	100%	100%	100%	
Previous FY2014									
		100%	100%	100%	100%	100%	100%	100%	
Comments: Mid-Yr:		Q-1: 7 of 7 responses completed on-time. Q-2: 6 of 6 responses completed on-time.			Yr-End:	Q-1: 12 of 12 responses completed on-time. Q-2: 7 of 7 responses completed on-time.			
Status	Measurable Objectives					Metric			
Ahead of Target 103.3% of Target	6.	Ensure 90% of discovery requests from the District Attorney’s Office are fulfilled within three working days.					Percentage of discovery requests from the District Attorney’s Office fulfilled within three working days		
FY2015									
✓	UM	Target	Qtr1 Actual	Qtr2 Actual	Mid-Year Actual	Qtr3 Actual	Qtr4 Actual	Year-to-Date	
✓		90%	89%	97%	92%	95%	93%	93%	
Previous FY2014									
		90%	86%	75%	80%	95%	93%	87%	
Comments: Mid-Yr:		Q-1: 50 of 56 responses completed on-time. Q-2: 32 of 33 responses completed on-time.			Yr-End:	Q-3: 55 of 58 responses completed on-time. Q-4: 38 of 41 responses completed on-time.			

			FY2015						
Status	Other Program Measures	UM	Target	Qtr1 Actual	Qtr2 Actual	Mid-Year Actual	Qtr3 Actual	Qtr4 Actual	Year-to-Date
Exceeds Projections 106.4% of Target	1. Officer Reports Processed		20,000	5,398	4,787	10,185	5,702	5,401	21,288
			Previous FY2014						
			20,000	5,401	4,981	10,382	4,891	4,701	19,974
			FY2015						
Status	Other Program Measures	UM	Target	Qtr1 Actual	Qtr2 Actual	Mid-Year Actual	Qtr3 Actual	Qtr4 Actual	Year-to-Date
Exceeds Projections 104.8% of Target	2. Street Checks/Field Interviews Processed		4,500	1,112	1,062	2,174	1,374	1,168	4,716
			Previous FY2014						
			5,000	1,189	1,054	2,243	1,253	924	4,420
			FY2015						
Status	Other Program Measures	UM	Target	Qtr1 Actual	Qtr2 Actual	Mid-Year Actual	Qtr3 Actual	Qtr4 Actual	Year-to-Date
Below Projections 75.1% of Target	3. Officer Appearance Subpoenas Processed		2,700	648	516	1,164	465	400	2,029
			Previous FY2014						
			2,200	711	628	1,339	619	620	2,578
			FY2015						
Status	Other Program Measures	UM	Target	Qtr1 Actual	Qtr2 Actual	Mid-Year Actual	Qtr3 Actual	Qtr4 Actual	Year-to-Date
As Projected 100.1% of Target	4. Fingerprint Services Rendered		3,000	878	572	1,450	731	821	3,002
			Previous FY2014						
			3,500	908	602	1,510	763	848	3,121
			FY2015						
Status	Other Program Measures	UM	Target	Qtr1 Actual	Qtr2 Actual	Mid-Year Actual	Qtr3 Actual	Qtr4 Actual	Year-to-Date
Below Projections 94.7% of Target	5. Dictated Reports Typed		2,700	680	557	1,237	608	713	2,558
			Previous FY2014						
			2,200	738	631	1,369	549	568	2,486
			FY2015						
Status	Other Program Measures	UM	Target	Qtr1 Actual	Qtr2 Actual	Mid-Year Actual	Qtr3 Actual	Qtr4 Actual	Year-to-Date
Below Projections 86.5% of Target	6. Towed Vehicle Reports Processed		2,800	691	602	1,293	572	558	2,423
			Previous FY2014						
			2,800	715	682	1,397	674	597	2,668
			FY2015						
Status	Other Program Measures	UM	Target	Qtr1 Actual	Qtr2 Actual	Mid-Year Actual	Qtr3 Actual	Qtr4 Actual	Year-to-Date
Exceeds Projections 120.9% of Target	7. Restraining Orders Processed		450	116	122	238	149	157	544
			Previous FY2014						
			550	109	120	229	104	116	449

			FY2015						
Status	Other Program Measures	UM	Target	Qtr1 Actual	Qtr2 Actual	Mid-Year Actual	Qtr3 Actual	Qtr4 Actual	Year-to-Date
Below Projections 66.1% of Target	8. D.A. Rejections Processed		2,100	295	369	664	416	309	1,389
			Previous FY2014						
			700	524	550	1,074	472	336	1,882
			FY2015						
Status	Other Program Measures	UM	Target	Qtr1 Actual	Qtr2 Actual	Mid-Year Actual	Qtr3 Actual	Qtr4 Actual	Year-to-Date
As Projected 100.% of Target	9. Quarterly Records Meetings		4	1	1	2	1	1	4
			Previous FY2014						
			4	1	1	2	1	1	4
			FY2015						
Status	Other Program Measures	UM	Target	Qtr1 Actual	Qtr2 Actual	Mid-Year Actual	Qtr3 Actual	Qtr4 Actual	Year-to-Date
Exceeds Projections 117.3% of Target	10. Counter Reports Completed		3,200	842	858	1,700	1,014	1,039	3,753
			Previous FY2014						
			3,200	886	696	1,582	705	657	2,944
			FY2015						
Status	Other Program Measures	UM	Target	Qtr1 Actual	Qtr2 Actual	Mid-Year Actual	Qtr3 Actual	Qtr4 Actual	Year-to-Date
Below Projections 66.5% of Target	11. Civil Subpoenas Processed		200	36	23	59	31	43	133
			Previous FY2014						
			200	56	33	89	29	24	142



# City of Santa Barbara

## Fiscal Year 2015 Performance Measure Results

Reporting Period: From 7/1/2014 to 6/30/2015

**Department:** Police

**Division:** Police-Administrative Division

**Program Name and Number:** Property Room (3423)

**Program Owner:** Nicole Hall

**Program Mission:** Process and track all incoming and outgoing property received by the property room, and return found property to its rightful owner.

**3/5, 60%  
Objectives  
Achieved**

### Program Activities:

1. Catalog and store all items of evidence.
2. Identify and dispose of evidence associated with closed cases.
3. Provide legal access to items of evidence for Santa Barbara Police Department employees and officers of the courts.
4. Notify the public how and when their property is available for retrieval from the property room.
5. Catalog, track, and ensure the disposal of all weapons and drugs in a timely manner.
6. Facilitate the delivery and retrieval of evidence pursuant to Discovery Requests and Court purposes.
7. Facilitate the delivery and retrieval of evidence for analysis with the State Crime Lab.
8. Prepare and catalog all items to be disposed by way of auction.

✓ Status	Project Objectives						
<input type="checkbox"/> Delayed	1. Implement new storage system for digital evidence.						
Comments: Mid-Yr:	We have spoken with several vendors regarding digital media storage and are exploring the option on adding this option to the upgraded fingerprint/mugshot system.				Yr-End:	Money has been secured for the project and we are currently working with IT and potential vendors to find the system most compatible with our needs.	
Status	Measurable Objectives					Metric	
Behind Target 72.2% of Target	1. Dispose of a number of items equivalent to 90% of the items received (excluding cash items).					Percentage of items disposed	
FY2015							
✓	UM	Target	Qtr1 Actual	Qtr2 Actual	Mid-Year Actual	Qtr3 Actual	Qtr4 Actual Year-to-Date
<input type="checkbox"/>		90%	61%	52%	57%	58%	87% 65%
Previous FY2014							
		60%	67%	69%	68%	70%	74% 70%
Comments: Mid-Yr:	Q1: 4071 items received; 2496 purged. Q2: 3928 items received; 2053 purged. Q3: 4890 items received; 2828 purged. Q4: 4249 items received; 3688 purged.				Yr-End:	Q1: 4071 items received; 2496 purged. Q2: 3928 items received; 2053 purged. Q3: 4890 items received; 2828 purged. Q4: 4249 items received; 3688 purged.	

Status	Measurable Objectives				Metric				
Ahead of Target 168.9% of Target	2.	Dispose of a number equivalent to 90% of cash items received in accordance with state law.				Percentage of cash items disposed.			
FY2015									
✓	UM	Target	Qtr1 Actual	Qtr2 Actual	Mid-Year Actual	Qtr3 Actual	Qtr4 Actual	Year-to-Date	
✓		90%	100%	81%	91%	285%	71%	152%	
Previous FY2014									
Comments: Mid-Yr:		Q1: 87 cash items received; 87 items purged. Q2: 84 cash items received; 68 items purged. Q3: 125 cash items received; 356 items purged. Q4: 75 cash items received; 53 items purged.  End of Year: Exceeded the target after completing a complete audit and inventory of the Safe.			Yr-End:		Q1: 87 items received; 87 purged. Q2: 84 items received; 68 purged. Q3: 125 items received; 356 purged. Q4: 75 items received; 53 purged.  Exceeded the target after completing a complete audit and inventory of the		

Status	Measurable Objectives				Metric				
On Target 100.% of Target	3.	Conduct quarterly audits to ensure accountability.				Number of property audits			
FY2015									
✓	UM	Target	Qtr1 Actual	Qtr2 Actual	Mid-Year Actual	Qtr3 Actual	Qtr4 Actual	Year-to-Date	
✓		4	1	1	2	1	1	4	
Previous FY2014									
Comments: Mid-Yr:		End of Year: All audits completed.			Yr-End:		All audits completed		

Status	Measurable Objectives				Metric				
On Target 100.% of Target	4.	Conduct annual destruction of drugs and weapons approved by court order.				Drug and weapon destruction			
FY2015									
✓	UM	Target	Qtr1 Actual	Qtr2 Actual	Mid-Year Actual	Qtr3 Actual	Qtr4 Actual	Year-to-Date	
✓		1		0	0	0	1	1	
Previous FY2014									
Comments: Mid-Yr:		End of Year: Drug and weapons destruction was completed June, 2015.			Yr-End:		Drug and weapons destruction was completed June, 2015.		

			FY2015						
Status	Other Program Measures	UM	Target	Qtr1 Actual	Qtr2 Actual	Mid-Year Actual	Qtr3 Actual	Qtr4 Actual	Year-to-Date
Below Projections 92.9% of Target	1. Safekeeping items received and stored		1,500	325	364	689	370	334	1,393
			Previous FY2014						
			1,400	398	379	777	373	363	1,513
			FY2015						
Status	Other Program Measures	UM	Target	Qtr1 Actual	Qtr2 Actual	Mid-Year Actual	Qtr3 Actual	Qtr4 Actual	Year-to-Date
As Projected 103.1% of Target	2. Safekeeping items released to owner or owner representative		850	220	208	428	234	214	876
			Previous FY2014						
			800	221	207	428	200	207	835
			FY2015						
Status	Other Program Measures	UM	Target	Qtr1 Actual	Qtr2 Actual	Mid-Year Actual	Qtr3 Actual	Qtr4 Actual	Year-to-Date
Below Projections 71.2% of Target	3. Safekeeping items destroyed		600	113	110	223	102	102	427
			Previous FY2014						
			500	148	158	306	129	108	543
			FY2015						
Status	Other Program Measures	UM	Target	Qtr1 Actual	Qtr2 Actual	Mid-Year Actual	Qtr3 Actual	Qtr4 Actual	Year-to-Date
Below Projections 60.1% of Target	4. Discovery requests processed		700	127	83	210	96	115	421
			Previous FY2014						
			500	327	277	604	312	346	1,262
			FY2015						
Status	Other Program Measures	UM	Target	Qtr1 Actual	Qtr2 Actual	Mid-Year Actual	Qtr3 Actual	Qtr4 Actual	Year-to-Date
Below Projections 92.6% of Target	5. Total items received annually		18,500	4,071	3,928	7,999	4,890	4,249	17,138
			Previous FY2014						
			18,000	5,018	4,481	9,499	3,999	4,269	17,767
			FY2015						
Status	Other Program Measures	UM	Target	Qtr1 Actual	Qtr2 Actual	Mid-Year Actual	Qtr3 Actual	Qtr4 Actual	Year-to-Date
Below Projections 85.1% of Target	6. Total items disposed annually		13,000	2,496	2,053	4,549	2,828	3,688	11,065
			Previous FY2014						
			11,000	3,349	3,084	6,433	2,807	3,138	12,378
			FY2015						
Status	Other Program Measures	UM	Target	Qtr1 Actual	Qtr2 Actual	Mid-Year Actual	Qtr3 Actual	Qtr4 Actual	Year-to-Date
Below Projections 81.3% of Target	7. Total transactions to receive, transfer, or dispose		84,000	20,767	17,251	38,018	15,300	14,965	68,283
			Previous FY2014						
			70,000	21,558	20,268	41,826	19,926	20,773	82,525

			FY2015						
Status	Other Program Measures	UM	Target	Qtr1 Actual	Qtr2 Actual	Mid-Year Actual	Qtr3 Actual	Qtr4 Actual	Year-to-Date
Exceeds Projections	8. Total in-car mobile video requests		500	212	167	379	203	355	937
187.4% of Target			Previous FY2014						
			400	124	125	249	210	240	699
<b>Comments:</b> <ul style="list-style-type: none"> <li>4. Yr-End: # based on outside agency requests</li> <li>8. Yr-End: In-car video requests are time consuming and continue to increase.</li> </ul>									



# City of Santa Barbara

## Fiscal Year 2015 Performance Measure Results

Reporting Period: From 7/1/2014 to 6/30/2015

**Department:** Police

**Division:** Police-Administrative Division

**Program Name and Number:** Training and Recruitment (3424)

**Program Owner:** David Henderson

**Program Mission:** Recruit and hire qualified personnel and provide state-mandated training for all department employees.

**3/4, 75%  
Objectives  
Achieved**

### Program Activities:

1. Conduct recruiting activities with Human Resources personnel to recruit a diverse candidate pool.
2. Conduct thorough background investigations on all prospective Police Department employees.
3. Supervise police officer recruits at the Police Academy.
4. Review training records of all employees legally mandated to comply with Peace Officer Standards Training (POST) requirements.
5. Coordinate the department's training in developing a training plan and execute the plan.
6. Conduct department safety training under the City's Injury and Illness Protection Plan.
7. Prepare policy manual recommendations for command staff approval and make regular updates.

✓ Status	Project Objectives							
✓ Complete	1. Ensure 95% of Sworn/Reserve Police Officers (excluding approved leaves) meet POST training requirements by December 31 of each even numbered calendar year. (Biennial POST training cycle)							
Comments: Mid-Yr:		All active duty sworn personnel met the POST training requirement for the two-year cycle ending December 2014.			Yr-End:		All active duty sworn personnel met the POST training requirement for the two-year cycle ending December 2014. All active duty sworn personnel are on tract to meet POST training requirement for cycle ending in December 2016.	
Status	Measurable Objectives					Metric		
Behind Target 98.9% of Target	1. Maintain 95% staffing level of authorized, full-time positions.					Percent maintained of authorized staffing level		
FY2015								
✓	UM	Target	Qtr1 Actual	Qtr2 Actual	Mid-Year Actual	Qtr3 Actual	Qtr4 Actual	Year-to-Date
☐		95%	96%	94%	95%	94%	92%	94%
Previous FY2014								
		95%	98%	98%	98%	97%	97%	97%
Comments: Mid-Yr:		Q1: 211 positions authorized, 203 were filled as of September 30, 2014. Q2: 211 positions authorized, 198 were filled as of December 31, 2014. Q3: 212 positions authorized, 200 were filled as of March 31, 2015. Q4: 212 positions authorized, 195 were filled as of June 30, 2015.			Yr-End:		212 positions authorized, 195 were filled as of June 30, 2015; 9 current police officer vacancies.	



Status	Measurable Objectives					Metric			
Ahead of Target 115.5% of Target	2.	Complete 85% of pre-employment personnel background investigations within 60 days of receiving the Personal History Statement.					Percent of backgrounds completed within 60 days		
FY2015									
✓	UM	Target	Qtr1 Actual	Qtr2 Actual	Mid-Year Actual	Qtr3 Actual	Qtr4 Actual	Year-to-Date	
☑		85.0%	100.0%	100.0%	100.0%	96.4%	97.2%	98.2%	
Previous FY2014									
		85.0%	96.0%	85.0%	90.5%	93.0%	100.0%	93.5%	
Comments: Mid-Yr:		Q1 - 26 of 26 backgrounds completed within 60 days Q2 - 22 of 22 backgrounds completed within 60 days Q3 - 27 of 28 backgrounds completed within 60 days Q4 - 35 of 36 backgrounds completed within 60 days			Yr-End: 110 of 112 backgrounds completed within 60 days.				

Status	Measurable Objectives					Metric			
Ahead of Target 108.3% of Target	3.	Distribute twelve training bulletin to employees on various law enforcement topics.					Number of Monthly Training Bulletins		
FY2015									
✓	UM	Target	Qtr1 Actual	Qtr2 Actual	Mid-Year Actual	Qtr3 Actual	Qtr4 Actual	Year-to-Date	
☑		12	2	3	5	3	5	13	
Previous FY2014									
		12	2	3	5	6	4	15	
Comments: Mid-Yr:		Additional training bulletins will be distributed regarding new laws in 2015 as well as Department Manual Updates.			Yr-End: Training bulletins issued in Quarter 3 and Quarter 4 detailed important departmental training which included topics such as employee safety and legal updates.				

			FY2015						
Status	Other Program Measures	UM	Target	Qtr1 Actual	Qtr2 Actual	Mid-Year Actual	Qtr3 Actual	Qtr4 Actual	Year-to-Date
Below Projections 80.8% of Target	1. Number of Employees Hired		26	5	3	8	8	5	21
			Previous FY2014						
			30	5	5	10	3	5	18
			FY2015						
Status	Other Program Measures	UM	Target	Qtr1 Actual	Qtr2 Actual	Mid-Year Actual	Qtr3 Actual	Qtr4 Actual	Year-to-Date
Exceeds Projections 122.% of Target	2. Number of Pre-Employment Background Investigations Completed		91	26	22	48	28	35	111
			Previous FY2014						
			85	27	20	47	28	13	88
			FY2015						
Status	Other Program Measures	UM	Target	Qtr1 Actual	Qtr2 Actual	Mid-Year Actual	Qtr3 Actual	Qtr4 Actual	Year-to-Date
Exceeds Projections 275.% of Target	3. Number of Training Days Conducted		24	8	11	19	4	43	66
			Previous FY2014						
			20	9	3	12	1	9	22
Comments:	3. Yr-End: Q4: Post and Pre-Academy								



# City of Santa Barbara

## Fiscal Year 2015 Performance Measure Results

Reporting Period: From 7/1/2014 to 6/30/2015

**Department:** Police

**Division:** Police-Administrative Division

**Program Name and Number:** Range and Equipment (3425)

**Program Owner:** David Henderson

**Program Mission:** Provide real world firearms training to insure compliance for all officers and oversee the maintenance and issuance of operative, well-maintained safety equipment and vehicles.

**5/6, 83%  
Objectives  
Achieved**

### Program Activities:

1. Oversee primary weapon qualification for all Santa Barbara Police Department Sworn Peace Officers, Reserve Officers, Harbor Patrol, and Airport Patrol.
2. Operate an indoor firing range in order to provide firearm training and certification in a safe environment.
3. Provide a safety officer at requested SWAT trainings.
4. Maintain condition and inventory control of department weapons, excluding SWAT inventory.
5. Maintain the operation and cleanliness of indoor firing range.
6. Manage all requests for repairs and maintenance for department fleet vehicles.
7. Working with City Fleet Maintenance, monitor all manufacturer recalls on department vehicles and schedule vehicles for routine preventive maintenance.
8. Maintain inventories and issue all safety equipment to newly hired personnel and replace safety equipment for all officers as needed.
9. Oversee day-to-day minor building maintenance requests.

✓ Status	Project Objectives						
✓ Complete	1. Complete yearly range maintenance of backstop/lead-trap.						
Comments: Mid-Yr:		Daily on going maintenance continues. Professional backstop/lead-trap pending and will be done during this fiscal year.			Yr-End:		Lead Trap Cleaning and Barrel Removal completed. 74 range cleaning days have been completed during this Fiscal year.
Status	Measurable Objectives					Metric	
On Target 100.% of Target	1. Ensure 100% active duty officers and reserve officers pass a shooting qualification course each quarter.					Percentage of Officers Qualified	
FY2015							
✓	UM	Target	Qtr1 Actual	Qtr2 Actual	Mid-Year Actual	Qtr3 Actual	Qtr4 Actual Year-to-Date
✓		100%	100%	100%	101%	100%	100%
Previous FY2014							
		100%	70%	100%	85%	100%	100% 93%
Comments: Mid-Yr:		Q1 - 144 of 144 active duty officers/reserves qualified. Q2 - 141 of 141 active duty officers/reserves qualified. Q3 - 135 of 135 active duty officers/reserves qualified			Yr-End: Q1 - 144 of 144 active duty officers/reserves qualified. Q2 - 141 of 141 active duty officers/reserves qualified. Q3 - 135 of 135 active duty officers/reserves qualified Q4 - 129 of 129 active duty officers / reserves qualified Total 100% = 549/549		

Status	Measurable Objectives	Metric						
On Target 101.1% of Target	2. Take corrective action on 90% of vehicle repair requests within three (3) business days.	Percentage of vehicle requests responded to within three business days						
FY2015								
✓	UM	Target	Qtr1 Actual	Qtr2 Actual	Mid-Year Actual	Qtr3 Actual	Qtr4 Actual	Year-to-Date
✓		90%	93%	91%	92%	90%	91%	91%
Previous FY2014								
		90%	90%	91%	90%	91%	92%	91%
Comments:	Mid-Yr: Q1 - 150 of 162 requests responded within three days. Q2 - 172 of 189 requests responded within three days. Q3 - 123 of 136 requests responded within three days.	Yr-End: Q1 - 150 of 162 requests responded within three days. Q2 - 172 of 189 Q3 - 123 of 136 Q4 - 173 of 190 FY - 618 of 677						
Status	Measurable Objectives	Metric						
On Target 100.% of Target	3. Conduct annual inventory of all department firearms excluding SWAT.	Number of weapon inventories done						
FY2015								
✓	UM	Target	Qtr1 Actual	Qtr2 Actual	Mid-Year Actual	Qtr3 Actual	Qtr4 Actual	Year-to-Date
✓		1	0	0	0	1	0	1
Previous FY2014								
		1	0	0	0	0	1	1
Comments:	Mid-Yr: Completed on 1/20/2015 and 1/21/2015 by Range Master	Yr-End: Completed on 1/20/2015 and 1/21/2015 by Range Master						
Status	Measurable Objectives	Metric						
On Target 100.% of Target	4. Ensure 100% of all department utilized duty weapons are inspected for safety, and maintained as needed.	Percentage of weapons inspected						
FY2015								
✓	UM	Target	Qtr1 Actual	Qtr2 Actual	Mid-Year Actual	Qtr3 Actual	Qtr4 Actual	Year-to-Date
✓		100%	100%	100%	100%	100%	100%	100%
Previous FY2014								
		100%	4%	86%	86%	92%	91%	100%
Comments:	Mid-Yr: Q1- 144 of 144 Officers/Reserves weapons checked. Q1 -141 of 141 Officers/Reserves weapons checked. Q3 - 135 of 135 Officers/Reserves weapons checked	Yr-End: Q1- 144 of 144 Officers/Reserves weapons checked. Q2 -141 of 141 Officers/Reserves weapons checked. Q3 - 135 of 135 Officers/Reserves weapons checked. Q4 - 129 of 129 Officers / Reserves weapons checked. FY - 549 of 549						

Status	Measurable Objectives						Metric	
Behind Target 70.% of Target	5. Ensure 100% of long rifles are cleaned and maintained each year (25% each quarter).						Percentage of long rifles cleaned and maintained	
FY2015								
✓	UM	Target	Qtr1 Actual	Qtr2 Actual	Mid-Year Actual	Qtr3 Actual	Qtr4 Actual	Year-to-Date
<input type="checkbox"/>		100%	45%	73%	59%	109%	55%	70%
Previous FY2014								
		100%	24%	100%	100%	10%	6%	100%
Comments: Mid-Yr:		Q1 -5 of 34 long rifles cleaned/maintenance check. Q1 -8 of 34 long rifles cleaned/maintenance check. Q3 -12 of 46 long rifles cleaned/maintenance check.			Yr-End:		Total of 44 long rifles assigned to Patrol (34 Patrol / 10 Motor).	

			FY2015						
Status	Other Program Measures	UM	Target	Qtr1 Actual	Qtr2 Actual	Mid-Year Actual	Qtr3 Actual	Qtr4 Actual	Year-to-Date
As Projected 119.3% of Target	1. Officers qualified with primary weapon		460	144	141	285	135	129	549
			Previous FY2014						
			580	83	143	226	149	141	516
			FY2015						
Status	Other Program Measures	UM	Target	Qtr1 Actual	Qtr2 Actual	Mid-Year Actual	Qtr3 Actual	Qtr4 Actual	Year-to-Date
As Projected 94.8% of Target	2. Officers demonstrating proficiency with long rifle		290	0	141	141	134	0	275
			Previous FY2014						
			290	0	143	143	0	9	152
			FY2015						
Status	Other Program Measures	UM	Target	Qtr1 Actual	Qtr2 Actual	Mid-Year Actual	Qtr3 Actual	Qtr4 Actual	Year-to-Date
Exceeds Projections 135.4% of Target	3. Vehicle Repair Request		500	162	189	351	136	190	677
			Previous FY2014						
			500	119	126	245	135	153	533
			FY2015						
Status	Other Program Measures	UM	Target	Qtr1 Actual	Qtr2 Actual	Mid-Year Actual	Qtr3 Actual	Qtr4 Actual	Year-to-Date
As Projected 92.% of Target	4. Preventive maintenance vehicle services		325	71	83	154	69	76	299
			Previous FY2014						
			325	78	82	160	77	79	316
			FY2015						
Status	Other Program Measures	UM	Target	Qtr1 Actual	Qtr2 Actual	Mid-Year Actual	Qtr3 Actual	Qtr4 Actual	Year-to-Date
Exceeds Projections 366.7% of Target	5. Number of duty pistols inspected		150	144	141	285	136	129	550
			Previous FY2014						
			145	5	132	137	142	141	420
			FY2015						
Status	Other Program Measures	UM	Target	Qtr1 Actual	Qtr2 Actual	Mid-Year Actual	Qtr3 Actual	Qtr4 Actual	Year-to-Date
Below Projections 91.2% of Target	6. Number of long rifles cleaned		34	5	8	13	12	6	31
			Previous FY2014						
			35	8	34	42	4	2	48
<b>Comments:</b> <ul style="list-style-type: none"> <li>2. Yr-End: Annual qualification conduct in QTR 3</li> <li>3. Yr-End: Multiple high miliage cars in fleet</li> <li>5. Yr-End: Inspections conducted during qualifications.</li> </ul>									



# City of Santa Barbara

## Fiscal Year 2015 Performance Measure Results

Reporting Period: From 7/1/2014 to 6/30/2015

**Department:** Police

**Division:** Police-Administrative Division

**Program Name and Number:** Information Technology/Crime Analysis (3428)

**Program Owner:** Dennis Diaz

**Program Mission:** Design, create, implement, and maintain automated systems, analyze crime data to identify crime series, patterns, trends, and criminal offenders to assist in criminal investigations and Citywide reports, and provide 24-hour technical support to system users, in order to enhance public safety.

**5/7, 71%  
Objectives  
Achieved**

### Program Activities:

1. Provide network security for all Police systems.
2. Design and implement automated systems to enhance public safety, user workflow, and provide critically needed law enforcement information in a timely manner.
3. Administer the Joint Powers Agreement (JPA) network, providing law enforcement agencies in Santa Barbara and San Luis Obispo counties with access to local, state, national and international databases.
4. Maintain the Santa Barbara Police Department web page, provide user training, maintain all PCs and mobile computers and related software, and provide 24-hour user support for law enforcement systems.
5. Provide timely and pertinent information relative to crime and arrest data to Police Department personnel, other City departments, outside law enforcement agencies, and the general public for resource allocation, budgeting activities, and community policing.

✓ Status	Project Objectives	
<input type="checkbox"/> In-Process	1.	Complete the project to replace mobile data computers (MDC's) and mobile hardware configurations in all of the Fire engines.
<div> <div> <b>Comments: Mid-Yr:</b> Q1-Currently, we are in the pilot phase of testing various hardware configurations and coordinating with City I.S. to finalize hardware that will suffice for all the pending applications the Fire Department will be using in th field. Q2-No progress has been made on this project. </div> <div> <b>Yr-End:</b> Q3-Q4-We piloted a rugged tablet device to serve as the main fire apparatus computer. However, the performance was sub par and we are still reviewing whether this solution is a viable option for the Fire Department. </div> </div>		
<input type="checkbox"/> In-Process	2.	Relocate the 911 Communication Center & PD Data Center to Granada Garage project.
<div> <div> <b>Comments: Mid-Yr:</b> Q1-Phase I of the project has been completed. All dispatch computers, phones and radios are fully operational at the Granada Garage. Q2-We are currently finalizing our hardware configurations that are needed to commence phase II of the project. </div> <div> <b>Yr-End:</b> Q3-Q4-We purchased and installed our new main digital storage device that retains all of the mission critical data. Configurations are completed and we will continue migrating data from our old storage device to the new one located at Granada Garage </div> </div>		
<input checked="" type="checkbox"/> Complete	3.	Plan and install wireless access point throughout the Police Department.
<div> <div> <b>Comments: Mid-Yr:</b> Q1-External/Internal access points will allow network connectivity and a segregated internet access. Q2-No progress has been made. </div> <div> <b>Yr-End:</b> Q3-Q4-Wireless access point were installed at the annex building, main conference room, multi-purpose room. </div> </div>		

Status	Measurable Objectives	Metric
On Target 101.% of Target	1. Provide system availability for critical systems at a rate exceeding 99% uptime.	Rate of critical system uptime

FY2015								
✓	UM	Target	Qtr1 Actual	Qtr2 Actual	Mid-Year Actual	Qtr3 Actual	Qtr4 Actual	Year-to-Date
✓		99.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%
Previous FY2014								
		99.00%	99.00%	99.00%	99.00%	99.00%	99.00%	99.00%
Comments: Mid-Yr:		Qtr. 1: 99.9986% uptime; .00135% downtime (180 minutes of unscheduled downtime) Unscheduled power outage. The UPS/transfer switch and generator at 215 East Figueroa continues to be a problem. Phase II of the 911\data center relocation project will involve moving all of the servers to Granada Garage and utilizing all the power redundancy that has been built into that infrastructure. Qtr. 2: 99.9982% uptime; .00135% downtime (180 minutes of unscheduled downtime) Unscheduled power outage. We attempted to patch hardware updates and during the process the update failed causing the unexpected outage.			Yr-End:		Qtr.3: 99.99968% uptime; .000332 downtime (43 minutes of unscheduled downtime) File server was down for repairs. Qtr.4: 99.99975% uptime; .000244 downtime (32 minutes of unscheduled downtime) General Utility Switch (GUS) cpu effected by back up agents.	
Status		Measurable Objectives				Metric		
On Target 111.1% of Target		2. Complete 90% of Joint Powers Agreement (JPA) user requests for system access and workstation configurations within 5 working days.				Percentage completed		
FY2015								
✓	UM	Target	Qtr1 Actual	Qtr2 Actual	Mid-Year Actual	Qtr3 Actual	Qtr4 Actual	Year-to-Date
✓		90.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%
Previous FY2014								
		90.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%
Comments: Mid-Yr:		Qtr 1: 112 user requests; 112 completed same day Qtr 2: 165 user requests; 165 completed same day			Yr-End:		Qtr 3: 102 user requests; 84 completed same day Qtr 4: 93 user requests; 84 completed same day	



Status	Measurable Objectives				Metric			
On Target 117.6% of Target	3.	Respond to 85% of vehicle mobile data computer (MDC) repair requests within fourteen (14) business days.				Percentage completed		
FY2015								
✓	UM	Target	Qtr1 Actual	Qtr2 Actual	Mid-Year Actual	Qtr3 Actual	Qtr4 Actual	Year-to-Date
✓		85%	100%	100%	100%	100%	100%	100%
Previous FY2014								
		85%	87%	100%	91%	100%	100%	93%
Comments: Mid-Yr:		Qtr. 1: 62 total repair request (62 responded to within fourteen (14) days); 59 Police MDC's, 3 Fire MDC's) Qtr. 2: 115 total repair request (115 responded to within fourteen (14) days); 114 Police MDC's, 1 Fire MDC's)			Yr-End:		Qtr 3: 64 total repair request (64 responded to within 14 days); 59 Police MDC's, 5 Fire MDC's Qtr 4: 42 total repair request (42 responded to withing 14 days); 37 Police MDC's, 5 Fire MDC's	

Status	Measurable Objectives				Metric			
On Target 99.7% of Target	4.	Publish Compstat reports 92% of the time 2-days prior to CompStat meeting for Staff review.				Percentage completed		
FY2015								
✓	UM	Target	Qtr1 Actual	Qtr2 Actual	Mid-Year Actual	Qtr3 Actual	Qtr4 Actual	Year-to-Date
✓		92.0%	100.0%	100.0%	100.0%	66.7%	100.0%	91.7%
Previous FY2014								
		85.0%	100.0%	100.0%	100.0%	100.0%	67.0%	91.7%
Comments: Mid-Yr:		Q1-Compstat has undergone significant process changes. I.T. continues to work with command staff to support the ongoing changes. Q2-We added traffic accident maps to be included in the month Compstat review.			Yr-End:		In Q3 we transitioned to a new Compstat report format that took sometime to adopt the workflow.	

			FY2015						
Status	Other Program Measures	UM	Target	Qtr1 Actual	Qtr2 Actual	Mid-Year Actual	Qtr3 Actual	Qtr4 Actual	Year-to-Date
108.7% of Target	1. PC Workstations maintained		150	163	163	163	163	163	163
			Previous FY2014						
			150	155	155	155	155	155	155
			FY2015						
Status	Other Program Measures	UM	Target	Qtr1 Actual	Qtr2 Actual	Mid-Year Actual	Qtr3 Actual	Qtr4 Actual	Year-to-Date
85.9% of Target	2. Mobile Data Computers (MDCs) maintained		71	61	61	61	61	61	61
			Previous FY2014						
			61	61	61	61	61	61	61
			FY2015						
Status	Other Program Measures	UM	Target	Qtr1 Actual	Qtr2 Actual	Mid-Year Actual	Qtr3 Actual	Qtr4 Actual	Year-to-Date
130.8% of Target	3. RMS help requests completed		250	59	71	130	120	77	327
			Previous FY2014						
			180	53	46	99	51	73	223
			FY2015						
Status	Other Program Measures	UM	Target	Qtr1 Actual	Qtr2 Actual	Mid-Year Actual	Qtr3 Actual	Qtr4 Actual	Year-to-Date
100.% of Target	4. JPA workstations maintained		525	525	525	525	525	525	525
			Previous FY2014						
			525	549	549	549	549	549	549
			FY2015						
Status	Other Program Measures	UM	Target	Qtr1 Actual	Qtr2 Actual	Mid-Year Actual	Qtr3 Actual	Qtr4 Actual	Year-to-Date
131.5% of Target	5. Help requests completed		4,500	1,586	1,449	3,035	1,345	1,539	5,919
			Previous FY2014						
			4,275	1,586	1,376	2,962	1,696	1,733	6,391



# City of Santa Barbara

## Fiscal Year 2015 Performance Measure Results

Reporting Period: From 7/1/2014 to 6/30/2015

**Department:** Police

**Division:** Police-Administrative Division

**Program Name and Number:** Special Events (3443)

**Program Owner:** Aaron Baker

**Program Mission:** Monitor special events within the City of Santa Barbara to ensure the safety of event organizers, participants, and the general public. Monitor and maintain permits and licensing for various vendors operating within the City.

**5/7, 71%  
Objectives  
Achieved**

### Program Activities:

1. Process all Special Event applications in accordance with rules and regulations outlined in the Municipal Code.
2. Prepare and implement tactical plans for all events likely to require a police presence beyond the scope of day-to-day operations.
3. Provide local law enforcement agency review and endorsement of Alcohol Beverage Control Special Event Daily License Applications.
4. Conduct Dance Permit Application and Renewal Application investigations and prepare staff reports for the Fire and Police Commission.
5. Conduct taxi, pedicab, and massage technician permit application and renewal application investigations.
6. Supervise, coordinate, and direct the activities of the Police Department's Reserve Corps, Volunteer Corps and Chaplain Program.

✓ Status	Project Objectives						
✓ Complete	1. Cross-train one employee as a backfill resource.						
Comments: Mid-Yr:		Administrative Services hourly position was vacated and in the process of hiring.			Yr-End:		Adminstrative hourly hired and training on-going.
Status	Measurable Objectives					Metric	
Ahead of Target 108.7% of Target	1. Process 92% of completed Special Events Permit Applications within five working days.					Percentage of Special Event Permit Applications processed within five working days	
FY2015							
✓	UM	Target	Qtr1 Actual	Qtr2 Actual	Mid-Year Actual	Qtr3 Actual	Qtr4 Actual Year-to-Date
✓	Working Day	92%	100%	100%	100%	100%	100%
Previous FY2014							
		95%	100%	100%	100%	100%	100%
Comments: Mid-Yr:		Q1: 25 of 25 applications completed in 5 days. Q2: 11 of 11 applications completed in 5 days. Q3: 15 of 15 applications completed in 5 days			Yr-End:		Q1: 25 of 25 applications completed in 5 days. Q2: 11 of 11 applications completed in 5 days. Q3: 15 of 15 applications completed in 5 days Q4: 16 of 16 applications completed in 5 days FY: 67 of 67

Status	Measurable Objectives					Metric			
On Target 101.% of Target	2.	Process 99% of completed Alcohol Beverage Control Special Events Daily License Applications within three working days.					Percentage of Alcohol Beverage Control Special Events Daily License Applications processed within three working days		
FY2015									
✓	UM	Target	Qtr1 Actual	Qtr2 Actual	Mid-Year Actual	Qtr3 Actual	Qtr4 Actual	Year-to-Date	
☑		99%	100%	100%	100%	100%	100%	100%	
Previous FY2014									
		96%	100%	100%	100%	100%	100%	100%	
Comments: Mid-Yr:		Q1: 93 of 93 applications completed within 3 days. Q2: 71 of 71 applications completed within 3 days. Q3: 101 of 101 applications completed within 3 days			Yr-End:		Q1: 93 of 93 applications completed within 3 days. Q2: 71 of 71 applications completed within 3 days. Q3: 101 of 101 applications completed within 3 days Q4: 112 of 112 applications completed within 3 days FY: 377 of 377		
Status	Measurable Objectives					Metric			
Not Reportable . % of Target	3.	Complete 100% of Dance Permit Application Staff Reports at least 8 days prior to the corresponding Police & Fire Commission meetings.					Percentage of Dance Permit Application Staff Reports completed at least 8 days prior to the corresponding Fire & police Commission meetings		
FY2015									
✓	UM	Target	Qtr1 Actual	Qtr2 Actual	Mid-Year Actual	Qtr3 Actual	Qtr4 Actual	Year-to-Date	
☐ Working Day		100%	0%	0%	0%	0%	0%	0%	
Previous FY2014									
		100%	100%	100%	100%	0%	100%	100%	
Comments: Mid-Yr:		Q1: 0 of 0 applications completed within 8 days. Q2: 0 of 0 applications completed within 8 days. Q3: 0 of 0 applications completed within 8 days			Yr-End:		Q1: 0 of 0 applications completed within 8 days. Q2: 0 of 0 applications completed within 8 days. Q3: 0 of 0 applications completed within 8 days. Q4: 0 applications received		

Status	Measurable Objectives					Metric			
Behind Target 82.5% of Target	4.	Process 97% of completed Dance Permit Renewal Applications within three weeks.					Percentage of Dance Permit Renewal Applications processed within three weeks		
FY2015									
✓	UM	Target	Qtr1 Actual	Qtr2 Actual	Mid-Year Actual	Qtr3 Actual	Qtr4 Actual	Year-to-Date	
<input type="checkbox"/>		97%	100%	0%	100%	75%	0%	80%	
Previous FY2014									
		90%	100%	100%	100%	100%	100%	100%	
Comments: Mid-Yr:		Q1: 1 of 1 applications completed within 3 weeks. Q2: 0 of 0 applications completed within 3 weeks. Q3: 3 of 4 applications completed within 3 weeks.			Yr-End: Q1: 1 of 1 applications completed within 3 weeks. Q2: 0 of 0 applications completed within 3 weeks. Q3: 3 of 4 applications completed within 3 weeks. Q4: 0 of 0 applications completed within 3 weeks				

Status	Measurable Objectives					Metric			
On Target 101.% of Target	5.	Complete 96% of Taxi Permit, Pedicab Permit, and Massage Technician Permit investigations within three weeks of receipt of Live Scan results.					Percentage of Taxi Permit, Pedicab Permit, and Massage Technician Permit investigations completed within three weeks of receipt of Live Scan results		
FY2015									
✓	UM	Target	Qtr1 Actual	Qtr2 Actual	Mid-Year Actual	Qtr3 Actual	Qtr4 Actual	Year-to-Date	
<input checked="" type="checkbox"/>		96%	100%	93%	96%	100%	100%	97%	
Previous FY2014									
		90%	89%	100%	95%	100%	95%	96%	
Comments: Mid-Yr:		Q1: 9 of 9 applications completed within 3 weeks. Q2: 13 of 14 applications completed within 3 weeks. Q3: 7 of 7 applications completed within 3 weeks.			Yr-End: Q1: 9 of 9 applications completed within 3 weeks. Q2: 13 of 14 applications completed within 3 weeks. Q3: 7 of 7 applications completed within 3 weeks. Q4: 7 of 7 applications completed within 3 weeks. FY: 36 of 37				

Status	Measurable Objectives				Metric			
Behind Target 90.5% of Target	6.	Process 95% of permit renewal investigations (excluding Dance Permits) within three weeks of application.				Percentage of permit renewal investigations processed within three weeks		
FY2015								
✓	UM	Target	Qtr1 Actual	Qtr2 Actual	Mid-Year Actual	Qtr3 Actual	Qtr4 Actual	Year-to-Date
<input type="checkbox"/>		95%	94%	81%	88%	92%	76%	86%
Previous FY2014								
Comments: Mid-Yr:		Q1: 32 of 34 renewal investigations completed within 3 weeks. Q2: 25 of 31 renewal investigations completed within 3 weeks. Q3: 24 of 26 renewal investigations completed within 3 weeks.			Yr-End:		Q1: 32 of 34 renewal investigations completed within 3 weeks. Q2: 25 of 31 Q3: 24 of 26 Q4: 26 of 34 FY:107 of 125 Below target in the process of cross training additional employees to assist with this task.	

Status	Measurable Objectives				Metric			
On Target 100.% of Target	7.	Provide a written response to 100% of completed Alcohol Beverage Control License Applications within 40 days.				Percentage of Alcohol Beverage Control License Applications responded to within 40 days		
FY2015								
✓	UM	Target	Qtr1 Actual	Qtr2 Actual	Mid-Year Actual	Qtr3 Actual	Qtr4 Actual	Year-to-Date
<input checked="" type="checkbox"/>		100%	100%	100%	100%	100%	100%	100%
Previous FY2014								
		90%	100%	100%	100%	100%	100%	100%
Comments: Mid-Yr:		Q1: 93 of 93 applications responded to within 40 days. Q2: 71 of 71 applications responded to within 40 days. Q3: 14 of 14 applications responded to within 40 days.			Yr-End:		Q1: 93 of 93 applications responded to within 40 days. Q2: 71 of 71 applications responded to within 40 days. Q3: 14 of 14 applications responded to within 40 days. Q4: 112 of 112 applications responded to within 40 days. FY: 290 of 290	

			FY2015						
Status	Other Program Measures	UM	Target	Qtr1 Actual	Qtr2 Actual	Mid-Year Actual	Qtr3 Actual	Qtr4 Actual	Year-to-Date
As Projected 100.% of Target	1. Number of completed Special Events Permit Applications processed		77	25	11	36	25	16	77
			Previous FY2014						
			82	29	13	42	23	10	75
			FY2015						
Status	Other Program Measures	UM	Target	Qtr1 Actual	Qtr2 Actual	Mid-Year Actual	Qtr3 Actual	Qtr4 Actual	Year-to-Date
Exceeds Projections 118.1% of Target	2. Number of Operations Plans drafted		94	34	27	61	21	29	111
			Previous FY2014						
			85	42	18	60	27	20	107
			FY2015						
Status	Other Program Measures	UM	Target	Qtr1 Actual	Qtr2 Actual	Mid-Year Actual	Qtr3 Actual	Qtr4 Actual	Year-to-Date
Exceeds Projections 103.3% of Target	3. Number of Alcohol Beverage Control Special Event Daily License Applications endorsed		365	93	71	164	101	112	377
			Previous FY2014						
			350	114	83	197	106	123	426
			FY2015						
Status	Other Program Measures	UM	Target	Qtr1 Actual	Qtr2 Actual	Mid-Year Actual	Qtr3 Actual	Qtr4 Actual	Year-to-Date
Exceeds Projections 112.7% of Target	5. Cost of providing Police services for the July 4th Celebration		\$54,263	\$61,134					\$61,134
			Previous FY2014						
			\$63,500	\$49,375					\$49,375
			FY2015						
Status	Other Program Measures	UM	Target	Qtr1 Actual	Qtr2 Actual	Mid-Year Actual	Qtr3 Actual	Qtr4 Actual	Year-to-Date
Below Projections 84.9% of Target	6. Cost of providing Police services for the Old Spanish Days Celebration		\$378,247	\$321,146					\$321,146
			Previous FY2014						
			\$438,500	\$365,834					\$365,834
			FY2015						
Status	Other Program Measures	UM	Target	Qtr1 Actual	Qtr2 Actual	Mid-Year Actual	Qtr3 Actual	Qtr4 Actual	Year-to-Date
Exceeds Projections 81.8% of Target	7. Cost of providing Police services for the Solstice Celebration		\$37,084					\$30,344	\$30,344
			Previous FY2014						
			\$38,500					\$30,678	\$30,678
			FY2015						
Status	Other Program Measures	UM	Target	Qtr1 Actual	Qtr2 Actual	Mid-Year Actual	Qtr3 Actual	Qtr4 Actual	Year-to-Date
Exceeds Projections 129.2% of Target	8. Number of hours donated by the Reserve Corps		1,102	510	450	960	237	227	1,424
			Previous FY2014						
			700	457	372	829	516	303	1,648

			FY2015						
Status	Other Program Measures	UM	Target	Qtr1 Actual	Qtr2 Actual	Mid-Year Actual	Qtr3 Actual	Qtr4 Actual	Year-to-Date
Exceeds Projections 361.9% of Target	9. Number of hours donated by the Volunteer Corps		320	522	325	847	68	243	1,158
			Previous FY2014						
			95	144	262	406	408	356	1,170
			FY2015						
Status	Other Program Measures	UM	Target	Qtr1 Actual	Qtr2 Actual	Mid-Year Actual	Qtr3 Actual	Qtr4 Actual	Year-to-Date
Below Projections 61.5% of Target	10. Number of hours donated by the Chaplains		156	35	42	77	9	10	96
			Previous FY2014						
			100						
			FY2015						
Status	Other Program Measures	UM	Target	Qtr1 Actual	Qtr2 Actual	Mid-Year Actual	Qtr3 Actual	Qtr4 Actual	Year-to-Date
Not Reportable . % of Target	11. Number of Dance Permit Application Staff Reports completed		5	0	0	0	0	0	0
			Previous FY2014						
			7	1	1	2	0	1	3
			FY2015						
Status	Other Program Measures	UM	Target	Qtr1 Actual	Qtr2 Actual	Mid-Year Actual	Qtr3 Actual	Qtr4 Actual	Year-to-Date
Below Projections 27.8% of Target	12. Number of Dance Permit Renewal Applications processed		18	1	0	1	4	0	5
			Previous FY2014						
			17	7	5	12	3	1	16
			FY2015						
Status	Other Program Measures	UM	Target	Qtr1 Actual	Qtr2 Actual	Mid-Year Actual	Qtr3 Actual	Qtr4 Actual	Year-to-Date
Below Projections 65.2% of Target	13. Number of Permit Applications processed (excluding Dance Permits and Special Events Permits)		250	44	45	89	33	41	163
			Previous FY2014						
			275	56	51	107	68	61	236
			FY2015						
Status	Other Program Measures	UM	Target	Qtr1 Actual	Qtr2 Actual	Mid-Year Actual	Qtr3 Actual	Qtr4 Actual	Year-to-Date
Below Projections . % of Target	14. Number of Permit Applications denied		6	0	0	0	0	0	0
			Previous FY2014						
			12	1	0	1	3	1	5
			FY2015						
Status	Other Program Measures	UM	Target	Qtr1 Actual	Qtr2 Actual	Mid-Year Actual	Qtr3 Actual	Qtr4 Actual	Year-to-Date
As Projected 91.5% of Target	15. Number of Alcohol Beverage Control License Applications processed		47	7	9	16	14	13	43
			Previous FY2014						
			40	7	16	23	12	15	50



			FY2015						
Status	Other Program Measures	UM	Target	Qtr1 Actual	Qtr2 Actual	Mid-Year Actual	Qtr3 Actual	Qtr4 Actual	Year-to-Date
Exceeds Projections	16. Number of security alarm actions performed		19,917	5,147	2,502	7,649	5,490	10,924	24,063
120.8% of Target			Previous FY2014						
			17,500	6,397	3,000	9,397	8,004	6,098	23,499
<b>Comments:</b> 7. Mid-Yr: Mid-Year: Solstice costs will be incurred in June 2015. 11. Yr-End: No applications									



# City of Santa Barbara

## Fiscal Year 2015 Performance Measure Results

Reporting Period: From 7/1/2014 to 6/30/2015

**Department:** Police

**Division:** Police-Administrative Division

**Program Name and Number:** Animal Control (3461)

**Program Owner:** Aaron Baker

**Program Mission:** Provide law enforcement and respond to calls for service for neighborhood and health concerns related to domestic and wild animals.

**2/2, 100%  
Objectives  
Achieved**

### Program Activities:

- Investigate reports of possible rabies exposure from animal bites to humans and wildlife bites to domestic owned animals.
- Quarantine animals as required or submit specimen for lab testing.
- Enforce State Humane Laws under the Penal Code, California Code of Regulations, Civil Code, Fish and Game Code, Food and Agriculture Code, Health and Safety Code, Government Code, and Title 6 of the Santa Barbara Municipal Code.
- Impound stray, abused, neglected, injured, sick, abandoned, dead, or aggressive animals.
- Deal patiently and effectively with frightened, fractious, and injured animals with the ability to humanely capture, control, carry, or subdue.
- Respond to calls for service regarding animal complaints seven days a week and provide standby service for emergencies after regular work hours.
- Promote good public relations by educating pet owners on laws pertaining to the care and control of animals, spaying, neutering, vaccinating, and licensing of pets.

Status	Measurable Objectives						Metric	
On Target 101.% of Target	1. Respond to 98% of Animal Control calls for service within 24 hours.						Percent of animal control calls receiving a response within 24 hours	
FY2015								
✓	UM	Target	Qtr1 Actual	Qtr2 Actual	Mid-Year Actual	Qtr3 Actual	Qtr4 Actual	Year-to-Date
☑		98%	99%	99%	99%	99%	100%	99%
Previous FY2014								
		90%	99%	99%	99%	97%	99%	99%
Comments: Mid-Yr:		This figure includes self-initiated and assigned calls for service.			Yr-End:		Q1: 866 of 878 calls received a response within 24 hours Q2: 718 of 724 Q3: 818 of 823 Q4: 915 of 918 FY: 3,317 of 3,343	

Status	Measurable Objectives					Metric			
Ahead of Target 101.5% of Target	2.	Quarantine 68% of animals involved in bites to humans within 24 hours of notification.					Percent of animals involved in bites to humans quarantined in 24 hours		
FY2015									
✓	UM	Target	Qtr1 Actual	Qtr2 Actual	Mid-Year Actual	Qtr3 Actual	Qtr4 Actual	Year-to-Date	
☑		68%	61%	46%	54%	82%	77%	69%	
Previous FY2014									
		85%	48%	37%	43%	46%	66%	48%	
Comments: Mid-Yr:		MidYear: Generally due to late reporting by reporting parties or animals at large and unable to be located for quarantine.			Yr-End:		Quarantined within 24 hours, 104 of 149 animals involved in bites to humans.		

			FY2015						
Status	Other Program Measures	UM	Target	Qtr1 Actual	Qtr2 Actual	Mid-Year Actual	Qtr3 Actual	Qtr4 Actual	Year-to-Date
Exceeds	1. Calls for service		3,053	878	724	1,602	823	918	3,343
Projections			Previous FY2014						
109.5% of Target			2,950	938	802	1,740	746	887	3,373
			FY2015						
Status	Other Program Measures	UM	Target	Qtr1 Actual	Qtr2 Actual	Mid-Year Actual	Qtr3 Actual	Qtr4 Actual	Year-to-Date
Below	2. Animals involved in bite incidents with humans		158	33	28	61	44	44	149
Projections			Previous FY2014						
94.3% of Target			172	58	57	115	48	44	207
			FY2015						
Status	Other Program Measures	UM	Target	Qtr1 Actual	Qtr2 Actual	Mid-Year Actual	Qtr3 Actual	Qtr4 Actual	Year-to-Date
Below	3. Animals impounded live, injured or dead		1,038	224	227	451	183	211	845
Projections			Previous FY2014						
81.4% of Target			1,000	303	298	601	230	246	1,077
			FY2015						
Status	Other Program Measures	UM	Target	Qtr1 Actual	Qtr2 Actual	Mid-Year Actual	Qtr3 Actual	Qtr4 Actual	Year-to-Date
Below	4. Violations cited		301	69	69	138	75	73	286
Projections			Previous FY2014						
95.% of Target			300	88	115	203	58	71	332
			FY2015						
Status	Other Program Measures	UM	Target	Qtr1 Actual	Qtr2 Actual	Mid-Year Actual	Qtr3 Actual	Qtr4 Actual	Year-to-Date
Below	5. Animals quarantined		126	20	13	33	40	36	109
Projections			Previous FY2014						
86.5% of Target			150	46	21	67	22	29	118
			FY2015						
Status	Other Program Measures	UM	Target	Qtr1 Actual	Qtr2 Actual	Mid-Year Actual	Qtr3 Actual	Qtr4 Actual	Year-to-Date
Exceeds	6. Educational presentations		3	1	1	2	6	1	9
Projections			Previous FY2014						
300.% of Target			2	0	3	3	12	6	21
<b>Comments:</b>		6. Yr-End: ACO Burgard has actively been involved in doing presentations at the local elementary schools. This is done in conjunction with the DA's office.							



# City of Santa Barbara

## Fiscal Year 2015 Performance Measure Results

Reporting Period: From 7/1/2014 to 6/30/2015

**Department:** Police

**Division:** Police-Investigative Division

**Program Name and Number:** Investigative Division (3431)

**Program Owner:** Alex Altavilla

**Program Mission:** Investigate or resolve all active assigned criminal cases, including high tech crimes, to a successful conclusion or until all leads are exhausted.

**3/3, 100%  
Objectives  
Achieved**

### Program Activities:

1. Investigate active, unsolved criminal cases.
2. Serve as a liaison with the District Attorney to ensure successful prosecution of criminal offenders.
3. Serve as a liaison with community based organizations and outside law enforcement agencies.
4. Proactively investigate narcotic violations.
5. Extradite fugitives and transport wanted subjects back to Santa Barbara County for prosecution.

✓ Status	Project Objectives						
<input type="checkbox"/> Not Reportable	1. Once authorized by the Court, work with the District Attorney’s Office and the City Attorney’s Office to implement the gang injunction.						
Comments: Mid-Yr:	Judge Collen Sterne didn't approve the gang injunction.				Yr-End:	Judge Collen Sterne didn't approve the gang injunction.	
Status	Measurable Objectives					Metric	
On Target 113.% of Target	1. Achieve a 26% clearance rate by arrest, warrant or District Attorney’s Office complaint for all assigned cases.					Percent of cases closed by arrest, warrant or District Attorney complaint	
FY2015							
✓	UM	Target	Qtr1 Actual	Qtr2 Actual	Mid-Year Actual	Qtr3 Actual	Qtr4 Actual Year-to-Date
<input checked="" type="checkbox"/>		23%	27%	25%	26%	25%	26% 26%
Previous FY2014							
		26%	24%	18%	21%	19%	19% 20%
Comments: Mid-Yr:	An additional 62 cases (11%) were solved by exceptional clearance				Yr-End:	An additional (317) cases (51%) were solved by exceptional clearance during the fiscal year	
Status	Measurable Objectives					Metric	
Ahead of Target 104.4% of Target	2. Complete 86% of cases within 90 days following the date assigned to the investigator.					Percent of cases completed within 90 days following the date assigned to investigator	
FY2015							
✓	UM	Target	Qtr1 Actual	Qtr2 Actual	Mid-Year Actual	Qtr3 Actual	Qtr4 Actual Year-to-Date
<input checked="" type="checkbox"/>		90%	96%	94%	94%	97%	95% 94%
Previous FY2014							
		86%	97%	92%	94%	90%	97% 94%
Comments: Mid-Yr:					Yr-End:		

Status	Measurable Objectives					Metric			
Ahead of Target 110.3% of Target	3.	Complete 87% of District Attorney follow-up requests assigned to the Investigative Division by due date.					Percent of District Attorney requests completed by due date		
FY2015									
✓	UM	Target	Qtr1 Actual	Qtr2 Actual	Mid-Year Actual	Qtr3 Actual	Qtr4 Actual	Year-to-Date	
☑		87.0%	97.0%	94.0%	95.5%	97.0%	96.0%	96.0%	
Previous FY2014									
		87.0%	91.0%	87.0%	89.0%	91.0%	93.0%	90.5%	
Comments: Mid-Yr:					Yr-End:				

			FY2015						
Status	Other Program Measures	UM	Target	Qtr1 Actual	Qtr2 Actual	Mid-Year Actual	Qtr3 Actual	Qtr4 Actual	Year-to-Date
Exceeds Projections 120.6% of Target	1. Cases closed by arrest, warrant, or District Attorney complaint		514	189	138	327	154	139	620
			Previous FY2014						
			515	118	110	228	116	117	461
			FY2015						
Status	Other Program Measures	UM	Target	Qtr1 Actual	Qtr2 Actual	Mid-Year Actual	Qtr3 Actual	Qtr4 Actual	Year-to-Date
Exceeds Projections 117.5% of Target	2. Total cases closed		2,047	711	542	1,253	616	536	2,405
			Previous FY2014						
			1,782	484	611	1,095	602	612	2,309
			FY2015						
Status	Other Program Measures	UM	Target	Qtr1 Actual	Qtr2 Actual	Mid-Year Actual	Qtr3 Actual	Qtr4 Actual	Year-to-Date
Below Projections 69.5% of Target	3. Narcotic investigations completed		1,915	284	276	560	355	416	1,331
			Previous FY2014						
			1,516	553	399	952	456	348	1,756
			FY2015						
Status	Other Program Measures	UM	Target	Qtr1 Actual	Qtr2 Actual	Mid-Year Actual	Qtr3 Actual	Qtr4 Actual	Year-to-Date
Below Projections 91.3% of Target	4. Narcotic forfeiture investigations completed		23	8	3	11	6	4	21
			Previous FY2014						
			17	7	7	14	7	7	28
			FY2015						
Status	Other Program Measures	UM	Target	Qtr1 Actual	Qtr2 Actual	Mid-Year Actual	Qtr3 Actual	Qtr4 Actual	Year-to-Date
Exceeds Projections 105.9% of Target	5. Arrests by Investigative Division personnel		706	229	149	378	218	152	748
			Previous FY2014						
			725	165	181	346	141	170	657
			FY2015						
Status	Other Program Measures	UM	Target	Qtr1 Actual	Qtr2 Actual	Mid-Year Actual	Qtr3 Actual	Qtr4 Actual	Year-to-Date
Exceeds Projections 166.7% of Target	6. Sex registrants registered		360	157	166	323	146	131	600
			Previous FY2014						
			311	182	153	335	143	153	631
			FY2015						
Status	Other Program Measures	UM	Target	Qtr1 Actual	Qtr2 Actual	Mid-Year Actual	Qtr3 Actual	Qtr4 Actual	Year-to-Date
Exceeds Projections 160.4% of Target	7. Completed requests for District Attorney's Office follow-up by Investigative Division		820	309	265	574	390	351	1,315
			Previous FY2014						
			809	233	191	424	146	275	845



# City of Santa Barbara

## Fiscal Year 2015 Performance Measure Results

Reporting Period: From 7/1/2014 to 6/30/2015

**Department:** Police  
**Division:** Police-Investigative Division  
**Program Name and Number:** Crime Lab (3432)  
**Program Owner:** Michael Ullemeyer  
**Program Mission:** Collect and process forensic evidence to assist in criminal investigations.

**4/4, 100%  
Objectives  
Achieved**

### Program Activities:

1. Respond to crime scenes to identify, document, collect, and preserve physical evidence for future examinations.
2. Examine and analyze evidence in the laboratory, including the identification of suspected controlled, trace evidence (i.e. hairs, fibers, physiological fluids), and the evaluation of various types of physical evidence.
3. Conduct Hi-Tech crime analysis including the forensic examination of electronic evidence (i.e. computers and hand-held devices).
4. Perform various photographic assignments, including maintaining the digital image archive of crime scene photos, and perform departmental photographic work, including developing and printing a variety of films used for evidence and court displays.
5. Process evidence for latent fingerprints, examine latent fingerprints and conduct fingerprint comparisons.
6. Attend autopsies in criminal cases for evidence collection, documentation and evaluation.
7. Examine evidence to determine if further forensic analysis is required by forensic scientists at the Department of Justice (DOJ) or Federal Bureau of Investigations (FBI). These include: serology, DNA, hair and fiber comparisons, footwear and tire track exams, ballistics, and document examinations.
8. Prepare reports that document crime scenes and results of evidence examinations.
9. Provide expert testimony in court regarding the examinations and evaluations performed.

Status	Measurable Objectives	Metric
Ahead of Target 105.3% of Target	1. Process 95% of photographic evidence submitted by Crime Scene Investigators and Detectives within 4 working days	Percent of photographic evidence processed within 4 working days
FY2015		
✓	UM	Target
✓		Qtr1 Actual
		Qtr2 Actual
		Mid-Year Actual
		Qtr3 Actual
		Qtr4 Actual
		Year-to-Date
		95%
		100%
		100%
		100%
		100%
		100%
		100%
Previous FY2014		
		95%
		100%
		100%
		100%
		100%
		100%
		100%
Comments: Mid-Yr: 25,568 images were processed this QTR3. Yr-End:		



Status	Measurable Objectives						Metric	
Ahead of Target 105.3% of Target	2.	Submit 95% of all CAL-ID quality latent fingerprints to Department of Justice within 4 working days.						Percent of CAL-ID latents submitted to DOJ within 4 working days
FY2015								
✓	UM	Target	Qtr1 Actual	Qtr2 Actual	Mid-Year Actual	Qtr3 Actual	Qtr4 Actual	Year-to-Date
☑		95%	100%	100%	100%	100%	100%	100%
Previous FY2014								
		95%	100%	100%	100%	100%	100%	100%
Comments: Mid-Yr:		8 of the 59 latent prints searched in QTR3 through the CAL-ID System yielded positive identifications; a "hit rate" of 14%			Yr-End:			

Status	Measurable Objectives						Metric	
Ahead of Target 105.3% of Target	3.	Ensure 95% of evidence processing requests by investigators and District Attorney’s Office be completed within 4 working days.						Percent of evidence processing requests completed within 4 working days
FY2015								
✓	UM	Target	Qtr1 Actual	Qtr2 Actual	Mid-Year Actual	Qtr3 Actual	Qtr4 Actual	Year-to-Date
☑		95%	100%	100%	100%	100%	100%	100%
Previous FY2014								
		95%	100%	100%	100%	100%	100%	100%
Comments: Mid-Yr:					Yr-End:			

Status	Measurable Objectives						Metric	
Ahead of Target 105.3% of Target	4.	Ensure that 95% of computer forensic exams are completed within 60 days following the date assigned to examiner.						Percent of computer exams completed within 60 days
FY2015								
✓	UM	Target	Qtr1 Actual	Qtr2 Actual	Mid-Year Actual	Qtr3 Actual	Qtr4 Actual	Year-to-Date
☑		95%	100%	100%	100%	100%	100%	100%
Previous FY2014								
		95%	100%	100%	100%	100%	100%	100%
Comments: Mid-Yr:					Yr-End:			

			FY2015						
Status	Other Program Measures	UM	Target	Qtr1 Actual	Qtr2 Actual	Mid-Year Actual	Qtr3 Actual	Qtr4 Actual	Year-to-Date
Below Projections 84.4% of Target	1. Number of physical evidence cases processed by lab		100	21	18	39	21	24	84
			Previous FY2014						
			100	22	26	48	12	16	76
			FY2015						
Status	Other Program Measures	UM	Target	Qtr1 Actual	Qtr2 Actual	Mid-Year Actual	Qtr3 Actual	Qtr4 Actual	Year-to-Date
Below Projections 66.2% of Target	2. Number of Electronic evidence cases processed by lab (i.e. computers, cell phones)		225	24	39	63	44	42	149
			Previous FY2014						
			210	40	72	112	38	32	182
			FY2015						
Status	Other Program Measures	UM	Target	Qtr1 Actual	Qtr2 Actual	Mid-Year Actual	Qtr3 Actual	Qtr4 Actual	Year-to-Date
Below Projections 82.5% of Target	3. Number of crime scene responses by lab		40	8	5	13	12	8	33
			Previous FY2014						
			45	11	7	18	7	8	33
			FY2015						
Status	Other Program Measures	UM	Target	Qtr1 Actual	Qtr2 Actual	Mid-Year Actual	Qtr3 Actual	Qtr4 Actual	Year-to-Date
Below Projections 91.1% of Target	4. Number of follow-up reports submitted by lab		550	94	124	218	162	121	501
			Previous FY2014						
			370	148	144	292	96	71	459
			FY2015						
Status	Other Program Measures	UM	Target	Qtr1 Actual	Qtr2 Actual	Mid-Year Actual	Qtr3 Actual	Qtr4 Actual	Year-to-Date
As Projected 96.4% of Target	5. Number of latent prints submitted to CAL-ID		225	45	57	102	59	56	217
			Previous FY2014						
			150	64	50	114	30	33	177
			FY2015						
Status	Other Program Measures	UM	Target	Qtr1 Actual	Qtr2 Actual	Mid-Year Actual	Qtr3 Actual	Qtr4 Actual	Year-to-Date
Below Projections 94.3% of Target	6. Total number of images processed and archived		115,000	26,429	26,796	53,225	25,568	29,607	108,400
			Previous FY2014						
			84,000	31,924	26,642	58,566	22,381	20,021	100,968



# City of Santa Barbara

## Fiscal Year 2015 Performance Measure Results

Reporting Period: From 7/1/2014 to 6/30/2015

**Department:** Police

**Division:** Police-Patrol Division

**Program Name and Number:** Combined Communications Center (3451)

**Program Owner:** James Pfleging

**Program Mission:** Receive all calls for service and dispatch public safety resources in an expedient manner.

**6/6, 100%  
Objectives  
Achieved**

### Program Activities:

1. Provide radio communication for Police, Fire and rescue personnel during emergency, routine, and disaster situations 24 hours a day, seven days a week.
2. Receive calls for service for emergency and non-emergency incidents requiring Police, Fire, and medical personnel; determine the appropriate response and dispatch resources accordingly.
3. Coordinate the public safety response for Santa Barbara Police and Fire, and other City resources, and, as needed, other allied agencies.
4. Provide Emergency Medical Dispatch (EMD) services to the community.
5. Maintain certifications for communications staff in compliance with Peace Officer Standards and Training (POST) and Emergency Medical Dispatching (EMD) standards.
6. Comply with discovery requests from the District Attorney, Public Defender, and court civil process.
7. Provide continuous training and support to develop and retain public safety dispatchers.
8. Receive requests from the FAA Air Traffic Controllers and respond with appropriate emergency equipment to aircraft emergencies at the Santa Barbara Airport.

✓ Status	Project Objectives
✓ Complete	1. Process a minimum of two dispatch candidate recruitments; qualified candidates to background.
<b>Comments: Mid-Yr:</b>	Four dispatch candidates have successfully completed the hiring process and are in training.
<b>Yr-End:</b>	A second testing process was started in February 2015 with 7 candidates entering background by June 2015.
✓ Complete	2. Train a minimum of two police officers in dispatch each fiscal year.
<b>Comments: Mid-Yr:</b>	There are currently 3 officers assigned to the CCC and in training.
<b>Yr-End:</b>	Two additional officers were assigned to the CCC replacing the 3 previous officers. Training is in progress.
✓ Complete	3. Preparation planning for the Temporary 911 Communications Center Relocation Project.
<b>Comments: Mid-Yr:</b>	The 911 Center was moved on September 8, 2014.
<b>Yr-End:</b>	The 911 Center is fully functional.

Status	Measurable Objectives	Metric
On Target 121.3% of Target	1. Answer all 911 calls within an average of four seconds or less.	Average Ring time in seconds
FY2015		
✓ UM	Target	Qtr1 Actual
		Qtr2 Actual
		Mid-Year Actual
		Qtr3 Actual
		Qtr4 Actual
		Year-to-Date

✓	Minutes	4.00	4.83	4.94	4.88	4.81	4.83	4.85
Previous FY2014								
		4.00	3.25	3.00	3.12	3.50	4.85	3.65
Comments: Mid-Yr:		Due to the change to VoIP based 911 system, all ring times arrive with approximately 1.5 seconds. Annual target is based upon the previous 911 system.			Yr-End:		Avergage ring time remains consistant with changes in software. FY16 Budget Submittal has been updated to reflect the change in data.	
Status Measurable Objectives Metric								
On Target 110.% of Target		2. Maintain daily minimum staffing of 2 Dispatchers during non-peak hours and 4 Dispatchers during peak hours in the Combined Communications Center 90% or above.					Maintain minimum staffing	
FY2015								
✓	UM	Target	Qtr1 Actual	Qtr2 Actual	Mid-Year Actual	Qtr3 Actual	Qtr4 Actual	Year-to-Date
✓		90%	100%	100%	100%	100%	95%	99%
Previous FY2014								
		90%	100%	100%	100%	100%	100%	100%
Comments: Mid-Yr:		FTE staffing is at 72% of the 18 position in the unit. Minimum staffing (2 during non-peak and 3 during peak periods) was met through overtime and officer reassignment on 78% of days.			Yr-End:		FTE staffing is at 77% of the 18 position in the unit. Minimum staffing (2 during non-peak and 3 during peak periods) was met through overtime and officer reassignment on 70% of days.	
Status Measurable Objectives Metric								
On Target 111.1% of Target		3. Ensure 90% of all non-trainee dispatchers are current with their Emergency Medical Dispatching certification.					Percentage of non-trainee dispatchers with current EMD certification	
FY2015								
✓	UM	Target	Qtr1 Actual	Qtr2 Actual	Mid-Year Actual	Qtr3 Actual	Qtr4 Actual	Year-to-Date
✓		90.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%
Previous FY2014								
		90.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%
Comments: Mid-Yr:		All dispatchers are currently certified in EMD.			Yr-End:			

			FY2015						
Status	Other Program Measures	UM	Target	Qtr1 Actual	Qtr2 Actual	Mid-Year Actual	Qtr3 Actual	Qtr4 Actual	Year-to-Date
Exceeds Projections 120.6% of Target	1. 911 Calls for service received		51,000	16,013	15,573	31,586	14,963	14,960	61,509
			Previous FY2014						
			50,000	13,341	13,619	26,960	13,601	14,898	55,459
			FY2015						
Status	Other Program Measures	UM	Target	Qtr1 Actual	Qtr2 Actual	Mid-Year Actual	Qtr3 Actual	Qtr4 Actual	Year-to-Date
Exceeds Projections 465.8% of Target	2. Emergency Medical Dispatch instructions provided		450	165	492	657	588	851	2,096
			Previous FY2014						
			400	146	212	358	214	154	726
			FY2015						
Status	Other Program Measures	UM	Target	Qtr1 Actual	Qtr2 Actual	Mid-Year Actual	Qtr3 Actual	Qtr4 Actual	Year-to-Date
Below Projections 91.1% of Target	3. Priority 1 service calls		950	217	289	506	174	185	865
			Previous FY2014						
			900	227	174	401	152	166	719
			FY2015						
Status	Other Program Measures	UM	Target	Qtr1 Actual	Qtr2 Actual	Mid-Year Actual	Qtr3 Actual	Qtr4 Actual	Year-to-Date
Exceeds Projections 113.% of Target	4. Priority 2 service calls		17,000	4,964	5,685	10,649	4,300	4,268	19,217
			Previous FY2014						
			17,500	4,224	3,581	7,805	3,628	4,223	15,656
			FY2015						
Status	Other Program Measures	UM	Target	Qtr1 Actual	Qtr2 Actual	Mid-Year Actual	Qtr3 Actual	Qtr4 Actual	Year-to-Date
Exceeds Projections 116.1% of Target	5. Priority 3 service calls		8,000	2,487	2,749	5,236	2,178	1,877	9,291
			Previous FY2014						
			8,500	1,750	1,611	3,361	1,640	1,777	6,778
			FY2015						
Status	Other Program Measures	UM	Target	Qtr1 Actual	Qtr2 Actual	Mid-Year Actual	Qtr3 Actual	Qtr4 Actual	Year-to-Date
Below Projections 63.5% of Target	6. Number of phone calls from outside lines (7-digit)		125,000	21,797	18,907	40,704	18,735	19,880	79,319
			Previous FY2014						
			120,000	23,310	34,690	58,000	33,135	21,667	112,802
			FY2015						
Status	Other Program Measures	UM	Target	Qtr1 Actual	Qtr2 Actual	Mid-Year Actual	Qtr3 Actual	Qtr4 Actual	Year-to-Date
Below Projections 82.6% of Target	7. Recordings provided to the Court Discovery		350	71	51	122	99	68	289
			Previous FY2014						
			300	70	82	152	90	75	317
<b>Comments:</b> 1. Yr-End: Increase over the projection represents a more accurate method of reporting and is not the actual increase in 911 calls over previous years. However, there is a 7% increase over FY 2014. 2. Mid-Yr: Mid-Year: There has been a moderate increase in the need for Emergency Medical Dispatching. The CCC is working with the Fire Department to procure the next level of medical dispatching software to enhance									

EMD capabilities. Q2 increeases now include attempted EMD offered and results in an apparent increase.  
Yr-End: The increase represents the improved opportunity to offer EMD pre-arrival instructions.

6. Yr-End: Due to an error in projecting, the final Year to Date calculations appear much lower. However, using the same method for FY2014 there was a 7.6% reduction in Adminisistrative calls.



# City of Santa Barbara

## Fiscal Year 2015 Performance Measure Results

Reporting Period: From 7/1/2014 to 6/30/2015

**Department:** Police

**Division:** Police-Patrol Division

**Program Name and Number:** Patrol Division (3441)

**Program Owner:** Lorenzo Duarte

**Program Mission:** Respond to community needs through the enforcement of public safety laws and provide expedient responses to calls for service.

**5/6, 83%  
Objectives  
Achieved**

### Program Activities:

1. Provide uniform patrol 24 hours a day, 7 days a week to prevent and deter crime.
2. Respond to all felony calls, crimes in progress, and selected misdemeanors.
3. Conduct initial investigations and complete crime reports.
4. Enforce State and Local statutes and traffic regulations.
5. Facilitate the safe and efficient movement of motor vehicles, bicyclists, and pedestrians on City streets and thoroughfares.
6. Develop and implement community policing strategies to reduce crime and enhance quality of life within our community.

Status	Measurable Objectives				Metric			
Ahead of Target 88.6% of Target	1.	Maintain an average response time at or below 7.0 minutes to all Priority One Emergency calls for service from the time the call is received to the time of arrival.				Average response time to all Priority One Emergency calls for service		
FY2015								
✓	UM	Target	Qtr1 Actual	Qtr2 Actual	Mid-Year Actual	Qtr3 Actual	Qtr4 Actual	Year-to-Date
✓	Minutes	7.0	6.4	6.3	6.4	6.1	6.2	6.2
Previous FY2014								
		7.0	5.7	5.8	5.8	5.5	5.8	5.7
Comments: Mid-Yr:		Annual Target aligned with COMPSTAT target on response times for Priority One calls for service.			Yr-End:		Annual Target aligned with COMPSTAT target on response times for Priority One calls for service.	

Status	Measurable Objectives				Metric			
On Target 98.6% of Target	2.	Maintain an average response time at or below 14.5 minutes to all Priority Two Emergency calls for service from the time the call is received to the time of arrival.				Average response time to all Priority Two Emergency calls for service		
FY2015								
✓	UM	Target	Qtr1 Actual	Qtr2 Actual	Mid-Year Actual	Qtr3 Actual	Qtr4 Actual	Year-to-Date
✓	Minutes	14.5	13.6	13.5	13.6	14.9	15.2	14.3
Previous FY2014								
		14.5	13.5	13.1	13.3	13.4	13.1	13.3
Comments: Mid-Yr:		Annual Target aligned with COMPSTAT target on response times for Priority Two calls for service.			Yr-End:		Annual Target aligned with COMPSTAT target on response times for Priority Two calls for service.	

Status	Measurable Objectives						Metric
Behind Target 105.3% of Target	3.	Maintain an average response time at or below 30.0 minutes to all Priority Three Non-Emergency calls for service from the time the call is received to the time of arrival.					Average response time to all Priority Three Non-Emergency calls for service
FY2015							
✓	UM	Target	Qtr1 Actual	Qtr2 Actual	Mid-Year Actual	Qtr3 Actual	Qtr4 Actual Year-to-Date
<input type="checkbox"/>	Minutes	30.0	30.6	32.0	31.3	31.4	32.3 31.6
Previous FY2014							
		30.0	32.6	29.6	31.1	29.6	30.4 30.6
Comments: Mid-Yr:		Annual Target aligned with COMPSTAT target on response times for Priority Three calls for service.			Yr-End: Annual Target aligned with COMPSTAT target on response times for Priority Three calls for service.		
Status	Measurable Objectives						Metric
Ahead of Target 96.6% of Target	4.	Maintain an average response time at or below 50.0 minutes to all Priority Four Routine calls for service from the time the call is received to the time of arrival.					Average response time to all Priority Four Routine calls for service
FY2015							
✓	UM	Target	Qtr1 Actual	Qtr2 Actual	Mid-Year Actual	Qtr3 Actual	Qtr4 Actual Year-to-Date
<input checked="" type="checkbox"/>	Minutes	50.0	44.1	48.0	46.0	50.4	50.7 48.3
Previous FY2014							
		50.0	42.6	40.5	41.6	42.3	42.9 42.1
Comments: Mid-Yr:		Annual Target aligned with COMPSTAT target on response times for Priority Four calls for service.			Yr-End: Annual Target aligned with COMPSTAT target on response times for Priority Four calls for service.		
Status	Measurable Objectives						Metric
Ahead of Target 118.2% of Target	5.	Conduct a minimum of 11 SWAT training days annually					Number of SWAT Training Days
FY2015							
✓	UM	Target	Qtr1 Actual	Qtr2 Actual	Mid-Year Actual	Qtr3 Actual	Qtr4 Actual Year-to-Date
<input checked="" type="checkbox"/>	Days	11	3	3	6	3	4 13
Previous FY2014							
		11	3	3	6	3	3 12
Comments: Mid-Yr:		SWAT conducts training each month.			Yr-End:		



Status	Measurable Objectives						Metric	
Ahead of Target 130.% of Target	6.	In alignment with their mission, the Criminal Interdiction Team will conduct a minimum of 624 attempts to locate known offenders” annually					Number of "Attempts to Locate Known Offenders"	
-----FY2015-----								
✓	UM	Target	Qtr1 Actual	Qtr2 Actual	Mid-Year Actual	Qtr3 Actual	Qtr4 Actual	Year-to-Date
☑		624	190	216	406	253	152	811
-----Previous FY2014-----								
		624	110	233	343	277	244	864
Comments: Mid-Yr:		Although CIT has been down one officer position due to injury, "Attempts to Locates" at Mid-Year are 23% ahead of target.			Yr-End:			

			FY2015						
Status	Other Program Measures	UM	Target	Qtr1 Actual	Qtr2 Actual	Mid-Year Actual	Qtr3 Actual	Qtr4 Actual	Year-to-Date
Below Projections 91.8% of Target	1. Federal Bureau of Investigation (FBI) Uniform Crime Reporting Part One arrests		839	202	136	338	236	196	770
			Previous FY2014						
			972	158	220	378	199	208	785
			FY2015						
Status	Other Program Measures	UM	Target	Qtr1 Actual	Qtr2 Actual	Mid-Year Actual	Qtr3 Actual	Qtr4 Actual	Year-to-Date
As Projected 99.8% of Target	2. FBI Uniform Crime Reporting Part Two arrests		9,768	2,642	2,281	4,923	2,610	2,220	9,753
			Previous FY2014						
			10,579	2,460	2,483	4,943	2,707	2,338	9,988
			FY2015						
Status	Other Program Measures	UM	Target	Qtr1 Actual	Qtr2 Actual	Mid-Year Actual	Qtr3 Actual	Qtr4 Actual	Year-to-Date
Exceeds Projections 117.1% of Target	3. Municipal Code citations written		4,565	1,400	1,191	2,591	1,421	1,332	5,344
			Previous FY2014						
			3,985	1,334	1,312	2,646	1,416	1,177	5,239
			FY2015						
Status	Other Program Measures	UM	Target	Qtr1 Actual	Qtr2 Actual	Mid-Year Actual	Qtr3 Actual	Qtr4 Actual	Year-to-Date
Exceeds Projections 263.9% of Target	4. Hours lost due to injuries on the job	Hours	4,304	1,739	3,339	5,078	3,577	2,703	11,358
			Previous FY2014						
			3,094	1,581	1,074	2,655	3,356	1,717	7,728
			FY2015						
Status	Other Program Measures	UM	Target	Qtr1 Actual	Qtr2 Actual	Mid-Year Actual	Qtr3 Actual	Qtr4 Actual	Year-to-Date
Below Projections 88.7% of Target	5. Premise checks conducted of private and public properties		5,049	1,192	891	2,083	1,258	1,135	4,476
			Previous FY2014						
			5,022	1,219	1,210	2,429	1,327	1,002	4,758
<b>Comments:</b>	4. Mid-Yr: Mid-Year: "Hours lost due to injury" is exceptionally high at Mid-Year due to several officers with significant long term injuries. Yr-End: "Hours lost due to injury" is exceptionally high due to several officers out with significant long term injuries.								



# City of Santa Barbara

## Fiscal Year 2015 Performance Measure Results

Reporting Period: From 7/1/2014 to 6/30/2015

**Department:** Police  
**Division:** Police-Patrol Division  
**Program Name and Number:** Traffic (3442)  
**Program Owner:** Mike Brown  
**Program Mission:** Reduce traffic collisions and facilitate the safe and orderly flow of traffic through education and enforcement.

**6/6, 100%  
Objectives  
Achieved**

### Program Activities:

1. Enforce traffic laws for motorists, pedestrians, and bicyclists.
2. Investigate traffic collisions.
3. Provide public education about traffic issues.
4. Conduct Driving Under the Influence (DUI) and Seatbelt Checkpoints to promote motorist safety and reduce collisions.
5. Administer Office of Traffic Safety grants to improve traffic safety.
6. Manage the Crossing Guard Program for 19 current locations.

✓ Status	Project Objectives	
✓ Complete	1.	Apply for and receive a minimum of two grant funded special enforcement traffic programs.
Comments: Mid-Yr:	Received \$213,000 Grant from the Office of Traffic Safety for a Selective Traffic Enforcement Program. Currently operating the Traffic Offender Program Grant for special traffic enforcement approximately \$45,000.00. The Traffic Detail is also administering the \$35,000.00 SIG Grant which targets underage drinking and keeping the roads safe from drunk drivers.	Yr-End: The Traffic Detail received an additional \$15,000 in funding for the SIG Grant.
	Q-3: The Traffic Detail received an additional \$15,000 in funding for the SIG Grant.	
✓ Complete	2.	Administer the Crossing Guard program and collaborate with local School Districts.
Comments: Mid-Yr:	Currently administering Crossing Guard program. Continuing Safe Route to school program. Motor officers have been actively involved in training students for traffic safety while traveling to and from school.	Yr-End: Currently administering Crossing Guard program. Continuing Safe Route to school program. Motor officers have been actively involved in training students for traffic safety while traveling to and from school.
	Q-3: Currently administering Crossing Guard program. Continuing Safe Route to school program. Motor officers have been actively involved in training students for traffic safety while traveling to and from school.	
Status	Measurable Objectives	Metric
Ahead of Target 84.8% of Target	1. Maintain the total number of DUI traffic collisions at or below 110% of the most recent three-year average.	Number of DUI traffic collisions
FY2015		
	Qtr1	Qtr2
	Mid-Year	Qtr3
		Qtr4

✓	UM	Target	Actual	Actual	Actual	Actual	Actual	Year-to-Date
✓		158	33	31	64	34	36	134
Previous FY2014								
		118	16	21	37	37	46	120
Comments: Mid-Yr:		Mid-Year: mid-year number represents 38% of annual target. Year-to-Date total at the end of Q3 represents 53% of annual target.			Yr-End:		Q2 actual was corrected to match revised RMS numbers. There were 15% fewer DUI traffic collisions than were projected.	
Status	Measurable Objectives						Metric	
Ahead of Target 98.6% of Target	2.	Maintain the total number of injury traffic collisions at or below 110% of the most recent three-year average.					Number of injury traffic collisions	
FY2015								
✓	UM	Target	Qtr1 Actual	Qtr2 Actual	Mid-Year Actual	Qtr3 Actual	Qtr4 Actual	Year-to-Date
✓		570	130	156	286	124	152	562
Previous FY2014								
		499	157	143	300	134	134	568
Comments: Mid-Yr:		Mid-Year: number represents 50% of annual target. Year-to-Date total at the end of Q3 represents 72% of annual target.			Yr-End:		The number of injury traffic collisions in FY 2015 was consistent with the projected numbers.	
Status	Measurable Objectives						Metric	
Ahead of Target 93.3% of Target	3.	Maintain the total number of traffic collisions at or below 110% of the most recent three-year average.					Number of traffic collisions	
FY2015								
✓	UM	Target	Qtr1 Actual	Qtr2 Actual	Mid-Year Actual	Qtr3 Actual	Qtr4 Actual	Year-to-Date
✓		1,837	422	414	836	406	472	1,714
Previous FY2014								
		1,597	463	407	870	397	398	1,665
Comments: Mid-Yr:		Mid-Year: number represents 46% of annual target. Year-to-Date at the end of Q3 represents 62% of annual target.			Yr-End:		FY 2015 ended the yera 93% of year end projection for the number of traffic collisions.	
Status	Measurable Objectives						Metric	
Ahead of Target 102.5% of Target	4.	Achieve an 80% clearance rate by arrest/warrant/civil or referral for all assigned cases.					Percentage of cases cleared	
FY2015								
✓	UM	Target	Qtr1 Actual	Qtr2 Actual	Mid-Year Actual	Qtr3 Actual	Qtr4 Actual	Year-to-Date
✓		80%	80%	89%	84%	85%	77%	82%
Previous FY2014								
		80%	73%	69%	71%	69%	85%	74%
Comments: Mid-Yr:		Q-2: Traffic Investigator cleard 58 cases. Q-3: Traffic Investigator cleared 88 cases. Q4 was 3% below the targeted rate of 80%			Yr-End:		Year-toDate Actual is .02% higher than the projected clearance percentage.	

			FY2015						
Status	Other Program Measures	UM	Target	Qtr1 Actual	Qtr2 Actual	Mid-Year Actual	Qtr3 Actual	Qtr4 Actual	Year-to-Date
As Projected 100.% of Target	1. Number of active grants for special traffic enforcement programs		2	2	2	2	2	2	2
			Previous FY2014						
			2	4	4	4	4	4	4
			FY2015						
Status	Other Program Measures	UM	Target	Qtr1 Actual	Qtr2 Actual	Mid-Year Actual	Qtr3 Actual	Qtr4 Actual	Year-to-Date
Below Projections 81.2% of Target	2. Total traffic citations issued by department		9,232	2,290	1,671	3,961	1,757	1,779	7,497
			Previous FY2014						
			10,033	2,753	2,281	5,034	2,058	1,886	8,978
			FY2015						
Status	Other Program Measures	UM	Target	Qtr1 Actual	Qtr2 Actual	Mid-Year Actual	Qtr3 Actual	Qtr4 Actual	Year-to-Date
Exceeds Projections 78.3% of Target	3. Pedestrian involved traffic collisions		92	20	23	43	15	14	72
			Previous FY2014						
			90	22	27	49	20	16	85
			FY2015						
Status	Other Program Measures	UM	Target	Qtr1 Actual	Qtr2 Actual	Mid-Year Actual	Qtr3 Actual	Qtr4 Actual	Year-to-Date
Exceeds Projections 87.5% of Target	4. Bicycle involved traffic accidents		128	34	39	73	19	20	112
			Previous FY2014						
			117	47	34	81	38	35	154
<b>Comments:</b> <ol style="list-style-type: none"> <li>Mid-Yr: Mid-Year: number on target. Q3 number: on target. Yr-End: Year-to-Date actual is 100% of projected.</li> <li>Mid-Yr: Mid Year number is 8% below the target Q3 Year-to-Date is at 71% of the annual projection. Yr-End: Year-to-Date actual is 94% of projection.</li> <li>Mid-Yr: Mid Year number represents 47% of annual target number Q3 Year-to-Date represents 63% of annual target numbers Yr-End: Year-to-Date Actual is 78% of Target.</li> <li>Mid-Yr: Mid-Year: The current mid year number is 57% of annual target. Q3 Year-to-Date represents 66% of annual projection. Yr-End: Year--to-Date Actual is 80% of projection.</li> </ol>									



# City of Santa Barbara

## Fiscal Year 2015 Performance Measure Results

Reporting Period: From 7/1/2014 to 6/30/2015

**Department:** Police  
**Division:** Police-Patrol Division  
**Program Name and Number:** Tactical Patrol Force (3444)  
**Program Owner:** Warren Holtke  
**Program Mission:** Maintain a proactive police presence in the downtown corridor, Milpas corridor and beachfront areas to reduce street crime through the utilization of unique strategies and partnerships.

**4/5, 80%  
Objectives  
Achieved**

### Program Activities:

1. Provide uniformed foot and bicycle patrol officers downtown to deter street crime, maintain a highly visible police presence, and encourage interaction with the public.
2. Maintain a daily proactive enforcement effort against alcohol, narcotics, panhandling, loitering, and illegal vending violations in the downtown corridor, Milpas corridor and beachfront areas.
3. Provide security at City Council meetings with a uniformed officer.
4. Provide bicycle patrol training to SBPD officers and outside agencies.
5. Work with representatives of the Downtown Organization, Old Town Merchants, and County Mental Health to solve problems.

✓ Status	Project Objectives
<input checked="" type="checkbox"/> Complete	1. Manage Neighborhood Improvement Program projects within the city by coordinating transient camp clean-ups and enforcement sweeps each quarter with other agencies and/or city departments.
<b>Comments: Mid-Yr:</b>	<b>Yr-End:</b> TPF has conducted a total of 30 camp clean-ups this year.

Status	Measurable Objectives	Metric
Behind Target 33.3% of Target	1. Attend monthly Milpas Action Task Force Meetings	Meetings attended
FY2015		
✓	UM	Target
		Qtr1 Actual
		Qtr2 Actual
		Mid-Year Actual
		Qtr3 Actual
		Qtr4 Actual
		Year-to-Date
<input type="checkbox"/>		12
		1
		1
		2
		1
		1
		4
Previous FY2014		
		12
		3
		3
		6
		2
		2
		10
<b>Comments: Mid-Yr:</b>	Missed the March 11th MATF meeting due to mandatory Rifle Range training and Patrol coverage.	<b>Yr-End:</b> In January 2015 MATF changed the scheduled meeting from monthly to every other month. Missed the March 11th MATF meeting due to mandatory Rifle Range training and Patrol coverage.

Status	Measurable Objectives						Metric	
Ahead of Target 300.% of Target	2. Conduct a minimum of 16 transient camp cleanup details annually.						Clean-ups conducted	
FY2015								
✓	UM	Target	Qtr1 Actual	Qtr2 Actual	Mid-Year Actual	Qtr3 Actual	Qtr4 Actual	Year-to-Date
✓		10	3	17	20	3	7	30
Previous FY2014								
		16	4	0	4	1	13	18
Comments: Mid-Yr:		TPF has made it a priority to schedule clean-ups to improve heavily impacted neighborhood and business areas as SWAP crew staffing permitted.			Yr-End:		The Tactical Patrol Force (TPF) was successful working with the Public Works Department to clean-up a large number of camps this year to catch up.	

Status	Measurable Objectives						Metric	
On Target 105.3% of Target	3. Maintain uniformed police presence at 95% of City Council meetings.						Percentage of City Council meetings attended	
FY2015								
✓	UM	Target	Qtr1 Actual	Qtr2 Actual	Mid-Year Actual	Qtr3 Actual	Qtr4 Actual	Year-to-Date
✓		95%	100%	100%	100%	100%	100%	100%
Previous FY2014								
		95%	100%	100%	100%	100%	100%	100%
Comments: Mid-Yr:		TPF attended all scheduled City Council meetings. On track to meeting goal.			Yr-End:		TPF attended all scheduled City Council meetings.	

Status	Measurable Objectives						Metric	
Ahead of Target 108.5% of Target	4. Ensure Restorative Outreach Specialists conduct regular outreach with homeless persons.						Contacts with homeless persons (duplicative)	
FY2015								
✓	UM	Target	Qtr1 Actual	Qtr2 Actual	Mid-Year Actual	Qtr3 Actual	Qtr4 Actual	Year-to-Date
✓		1,478	247	204	451	994	159	1,604
Previous FY2014								
		2,134	389	304	693	339	257	1,289
Comments: Mid-Yr:		In January the Restorative Policing Unit was relocated to the Chief's Staff under the supervision of Sgt. Harwood. He will cover this measurable objective in his report.			Yr-End:		Restorative Policing Unit was transferred under Sgt. Harwood and the Chief'sStaff.	

Status	Measurable Objectives	Metric
Not Reportable 25.4% of Target	5. Ensure Community Service Liaisons establish regular contact with downtown businesses to address concerns regarding homelessness issues.	Contacts with businesses and community organization individuals (duplicative)
		FY2015
✓ UM	Target	Qtr1 Actual    Qtr2 Actual    Mid-Year Actual    Qtr3 Actual    Qtr4 Actual    Year-to-Date
<input type="checkbox"/>	20,697	1,726    1,449    3,175    1,167    905    5,247
		Previous FY2014
	13,530	5,714    6,661    12,375    6,403    1,983    20,761
Comments:	Mid-Yr: Annual target for performance measure was set prior to changing the way Community Service Liasions reported business contacts.	Yr-End: Annual target for performance measure was set prior to changing the way Community Service Liasions reported business contacts.



			FY2015						
Status	Other Program Measures	UM	Target	Qtr1 Actual	Qtr2 Actual	Mid-Year Actual	Qtr3 Actual	Qtr4 Actual	Year-to-Date
Exceeds	1. Criminal Citations		2,981	1,210	1,136	2,346	1,613	1,339	5,298
Projections			Previous FY2014						
177.7% of Target			2,328	628	1,094	1,722	1,422	1,138	4,282
			FY2015						
Status	Other Program Measures	UM	Target	Qtr1 Actual	Qtr2 Actual	Mid-Year Actual	Qtr3 Actual	Qtr4 Actual	Year-to-Date
Exceeds	2. Felony Arrests		111	64	52	116	71	44	231
Projections			Previous FY2014						
208.1% of Target			113	22	27	49	43	45	137
			FY2015						
Status	Other Program Measures	UM	Target	Qtr1 Actual	Qtr2 Actual	Mid-Year Actual	Qtr3 Actual	Qtr4 Actual	Year-to-Date
Exceeds	3. Misdemeanor Arrests		186	68	75	143	90	84	317
Projections			Previous FY2014						
170.4% of Target			269	30	36	66	60	55	181
			FY2015						
Status	Other Program Measures	UM	Target	Qtr1 Actual	Qtr2 Actual	Mid-Year Actual	Qtr3 Actual	Qtr4 Actual	Year-to-Date
Exceeds	4. Investigations		2,143	970	951	1,921	1,235	781	3,937
Projections			Previous FY2014						
183.7% of Target			2,019	571	742	1,313	965	789	3,067
			FY2015						
Status	Other Program Measures	UM	Target	Qtr1 Actual	Qtr2 Actual	Mid-Year Actual	Qtr3 Actual	Qtr4 Actual	Year-to-Date
Exceeds	5. Neighborhood Improvement Projects		10	3	17	20	3	7	30
Projections			Previous FY2014						
300.% of Target			12	4	0	4	1	13	18
			FY2015						
Status	Other Program Measures	UM	Target	Qtr1 Actual	Qtr2 Actual	Mid-Year Actual	Qtr3 Actual	Qtr4 Actual	Year-to-Date
Below	6. Homeless persons placed in recovery programs		128	38	17	55	21	23	99
Projections			Previous FY2014						
77.3% of Target			131	21	52	73	28	54	155
			FY2015						
Status	Other Program Measures	UM	Target	Qtr1 Actual	Qtr2 Actual	Mid-Year Actual	Qtr3 Actual	Qtr4 Actual	Year-to-Date
Below	7. Homeless persons reunited with family members		46	15	2	17	15	4	36
Projections			Previous FY2014						
78.3% of Target			36	19	11	30	18	15	63

			FY2015						
Status	Other Program Measures	UM	Target	Qtr1 Actual	Qtr2 Actual	Mid-Year Actual	Qtr3 Actual	Qtr4 Actual	Year-to-Date
Exceeds Projections 133.7% of Target	8. Calls for service for nuisance related crimes within the downtown corridor		2,205	595	568	1,163	740	1,045	2,948
			Previous FY2014						
			2,125	593	579	1,172	603	574	2,349
			FY2015						
Status	Other Program Measures	UM	Target	Qtr1 Actual	Qtr2 Actual	Mid-Year Actual	Qtr3 Actual	Qtr4 Actual	Year-to-Date
Exceeds Projections 122.3% of Target	9. Calls for service for nuisance related crimes within the beachfront area		843	249	202	451	217	363	1,031
			Previous FY2014						
			885	225	179	404	227	232	863
			FY2015						
Status	Other Program Measures	UM	Target	Qtr1 Actual	Qtr2 Actual	Mid-Year Actual	Qtr3 Actual	Qtr4 Actual	Year-to-Date
As Projected 98.9% of Target	10. Calls for service for nuisance related crimes within the lower Milpas corridor		549	101	118	219	132	192	543
			Previous FY2014						
			688	98	114	212	127	131	470
			FY2015						
Status	Other Program Measures	UM	Target	Qtr1 Actual	Qtr2 Actual	Mid-Year Actual	Qtr3 Actual	Qtr4 Actual	Year-to-Date
Exceeds Projections 121.1% of Target	11. Calls for service for nuisance related crimes within the upper Milpas corridor		522	136	146	282	129	221	632
			Previous FY2014						
			613	116	108	224	128	132	484
<b>Comments:</b> <ul style="list-style-type: none"> <li>1. Mid-Yr: TPF is on track to meet goal. Yr-End: TPF exceeded this Performance Measure due to hard work and dedication.</li> <li>6. Mid-Yr: This performance measure will be covered under Sgt. Harwood's report for the Restorative Policing Unit. Yr-End: Restorative Policing Unit under Sgt Harwood since January 2015.</li> <li>7. Mid-Yr: Sgt. Harwood will cover in his report. Yr-End: Restorative Policing Unit under Sgt Harwood since January 2015.</li> </ul>									



# City of Santa Barbara

## Fiscal Year 2015 Performance Measure Results

Reporting Period: From 7/1/2014 to 6/30/2015

**Department:** Police

**Division:** Police-Patrol Division

**Program Name and Number:** Nightlife Enforcement Team (NET) (3448)

**Program Owner:** Todd Johnson

**Program Mission:** Ensure public safety on weekend nights in the downtown corridor through enforcement, education, and intervention, with the downtown bar and restaurant owners and the citizens of Santa Barbara.

**2/3, 67%  
Objectives  
Achieved**

### Program Activities:

1. Conduct premise checks on downtown bars and nightclubs.
2. Conduct responsible beverage server training every month to prevent the sale of alcohol to minors and reduce alcohol-related incidents.
3. Assist with Zona Seca classes monthly to provide alcohol awareness training and education to individuals with alcohol-related violations.
4. Provide security training for nightclub and bar staff.
5. Refer all alcohol, bar, and restaurant violations to the California Department of Alcoholic and Beverage Control (ABC). Refer all alcohol, bar, and restaurant violations to the California Department of Alcoholic and Beverage Control (ABC).

Status	Measurable Objectives	Metric
Behind Target 94.6% of Target	1. Conduct premise checks on 82% of downtown bars and restaurants Wednesday through Saturday.	Percent of premise checks conducted
FY2015		
✓	UM	Target
		Qtr1 Actual
		Qtr2 Actual
		Mid-Year Actual
		Qtr3 Actual
		Qtr4 Actual
		Year-to-Date
		82.00%
		99.60%
		84.80%
		92.20%
		66.40%
		59.60%
		77.60%
Previous FY2014		
		82.00%
		153.00%
		96.80%
		249.80%
		14000.00%
		13700.00%
		27949.80%
Comments: Mid-Yr:	Q3: NET staffing - patrol interface / 1 week vacation / 3 days training / 10 days solo NET / 2 days patrol / ABC & NET several downtown ops. *Alcohol Incidents (minors): 45 / False ID's: 39 / ABC Referrals: 7	
Yr-End:	One NET position currently vacant.	

Status	Measurable Objectives						Metric	
Ahead of Target 125.% of Target	2. Check locations outside the downtown corridor at least per month.						Percent of premise checks conducted	
FY2015								
✓	UM	Target	Qtr1 Actual	Qtr2 Actual	Mid-Year Actual	Qtr3 Actual	Qtr4 Actual	Year-to-Date
✓		90.0%	66.7%	66.7%	66.7%	100.0%	216.7%	112.5%
Previous FY2014								
		90.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
Comments:		Mid-Yr: Q3: NET staffing - patrol interface / 1 week vacation / 3 days training / 10 days solo NET / 2 days patrol / ABC & NET several downtown ops. *Alcohol Incidents (minors): 45 / False ID's: 39 / ABC Referrals: 7			Yr-End: One NET position currently vacant.			

Status	Measurable Objectives						Metric	
Ahead of Target 200.% of Target	3. Conduct regular Responsible Beverage Server Training.						Number of RBS trainings conducted	
FY2015								
✓	UM	Target	Qtr1 Actual	Qtr2 Actual	Mid-Year Actual	Qtr3 Actual	Qtr4 Actual	Year-to-Date
✓		12	5	7	12	2	10	24
Previous FY2014								
		12	4	3	7	3	6	16
Comments:		Mid-Yr: Q3: No RBS in January (New Years & Yearly Vacation). 7 RBS scheduled in April 2015 alone. *Alcohol Incidents (minors): 45 / False ID's: 39 / ABC Referrals: 7			Yr-End: One NET position currently vacant.			

			FY2015						
Status	Other Program Measures	UM	Target	Qtr1 Actual	Qtr2 Actual	Mid-Year Actual	Qtr3 Actual	Qtr4 Actual	Year-to-Date
Below Projections 77.6% of Target	1. Number of premise checks		1,000	249	212	461	166	149	776
			Previous FY2014						
			1,000	383	242	625	350	344	1,319
			FY2015						
Status	Other Program Measures	UM	Target	Qtr1 Actual	Qtr2 Actual	Mid-Year Actual	Qtr3 Actual	Qtr4 Actual	Year-to-Date
Exceeds Projections 368.% of Target	2. Number of alcohol related incidents with minors		50	30	45	75	45	64	184
			Previous FY2014						
			50	14	14	28	18	55	101
			FY2015						
Status	Other Program Measures	UM	Target	Qtr1 Actual	Qtr2 Actual	Mid-Year Actual	Qtr3 Actual	Qtr4 Actual	Year-to-Date
Exceeds Projections 320.% of Target	3. Number of incidents with false IDs/Bars		50	27	39	66	39	55	160
			Previous FY2014						
			50	7	13	20	13	55	88
			FY2015						
Status	Other Program Measures	UM	Target	Qtr1 Actual	Qtr2 Actual	Mid-Year Actual	Qtr3 Actual	Qtr4 Actual	Year-to-Date
Exceeds Projections 130.% of Target	4. Number of violations referred to ABC		20	7	7	14	7	5	26
			Previous FY2014						
			15	5	8	13	5	8	26



# City of Santa Barbara

## Fiscal Year 2015 Performance Measure Results

Reporting Period: From 7/1/2014 to 6/30/2015

**Department:** Police

**Division:** Police-Patrol Division

**Program Name and Number:** Parking Enforcement (3449)

**Program Owner:** Juanita Smith

**Program Mission:** Enforce parking regulations in the City of Santa Barbara to ensure availability of limited parking resources.

**1/1, 100%  
Objectives  
Achieved**

### Program Activities:

1. Enforce time zone restrictions, residential parking regulations and other Municipal Code and California Vehicle Code Regulations.
2. Issue warnings and tow vehicles stored on City streets and other City maintained or owned property.
3. Locate and impound vehicles owned or operated by habitual parking offenders that have 5 or more outstanding parking violations.

Status	Measurable Objectives						Metric	
Ahead of Target 102.1% of Target	1.	Locate vehicles that have five (5) or more unpaid parking citations known as Habitual Offender Parking Enforcement (H.O.P.E.) vehicles.					Number of H.O.P.E. vehicles located	
FY2015								
✓	UM	Target	Qtr1 Actual	Qtr2 Actual	Mid-Year Actual	Qtr3 Actual	Qtr4 Actual	Year-to-Date
☑		381	88	90	178	112	99	389
Previous FY2014								
		410	84	100	184	138	127	449
Comments: Mid-Yr:		Apprehension of H.O.P.E. vehicles is contingent upon the availability of officers not conducting normal operations.			Yr-End:		Apprehension of H.O.P.E. vehicles is contingent upon the availability of officers not conducting normal operations.	

FY2015									
Status	Other Program Measures	UM	Target	Qtr1 Actual	Qtr2 Actual	Mid-Year Actual	Qtr3 Actual	Qtr4 Actual	Year-to-Date
Exceeds Projections 108.2% of Target	1. Parking citations issued by the Parking Enforcement Unit		51,500	15,840	12,766	28,606	13,636	13,458	55,700
Previous FY2014									
			54,000	11,654	13,621	25,275	16,239	14,041	55,555
FY2015									
Status	Other Program Measures	UM	Target	Qtr1 Actual	Qtr2 Actual	Mid-Year Actual	Qtr3 Actual	Qtr4 Actual	Year-to-Date
Exceeds Projections 103.4% of Target	2. Street sweeping citations issued by the Parking Enforcement Unit		26,227	7,518	6,926	14,444	6,122	6,543	27,109
Previous FY2014									
			26,239	6,708	6,997	13,705	5,755	6,727	26,187
FY2015									
Status	Other Program Measures	UM	Target	Qtr1 Actual	Qtr2 Actual	Mid-Year Actual	Qtr3 Actual	Qtr4 Actual	Year-to-Date
108.3% of Target	3. Street storage requests investigated by the Parking Enforcement Unit		4,324	1,338	1,125	2,463	1,049	1,172	4,684
Previous FY2014									
			4,080	1,241	1,041	2,282	878	1,206	4,366
FY2015									
Status	Other Program Measures	UM	Target	Qtr1 Actual	Qtr2 Actual	Mid-Year Actual	Qtr3 Actual	Qtr4 Actual	Year-to-Date
Exceeds Projections 115.7% of Target	4. Street storage requests found Gone on Arrival (GOA) on initial contact by a Parking Enforcement Officer		1,118	357	295	652	321	320	1,293
Previous FY2014									
			1,052	314	271	585	213	294	1,092
FY2015									
Status	Other Program Measures	UM	Target	Qtr1 Actual	Qtr2 Actual	Mid-Year Actual	Qtr3 Actual	Qtr4 Actual	Year-to-Date
Exceeds Projections 105.7% of Target	5. Street storage vehicles moved after being warned or tagged by a Parking Enforcement Officer		2,255	683	566	1,249	537	598	2,384
Previous FY2014									
			2,137	634	549	1,183	475	634	2,292
FY2015									
Status	Other Program Measures	UM	Target	Qtr1 Actual	Qtr2 Actual	Mid-Year Actual	Qtr3 Actual	Qtr4 Actual	Year-to-Date
Below Projections 95.5% of Target	6. Street storage vehicles cited after being warned or tagged by a Parking Enforcement Officer		132	34	32	66	22	38	126
Previous FY2014									
			120	46	25	71	27	30	128
FY2015									
Status	Other Program Measures	UM	Target	Qtr1 Actual	Qtr2 Actual	Mid-Year Actual	Qtr3 Actual	Qtr4 Actual	Year-to-Date
Exceeds Projections 122.8% of Target	7. Street storage vehicles towed after being warned or tagged by a Parking Enforcement Officer		298	106	94	200	76	90	366
Previous FY2014									
			274	83	80	163	81	81	325
<b>Comments:</b> 1. Mid-Yr: Mid-Year: The factors affecting the number of parking citations issued include diversion from assigned parking district (beat) enforcement. Such activities include special events, patrol assists, H.O.P.E. vehicle enforcement, vehicles towed for expired registration over 6 months, vehicles towed for other reasons and									

weather conditions such as rain. Annual projections for citations issued in no way infer individual employee expectations.

Yr-End: The number of parking citations issued include diversion from assigned parking district enforcement, including special events, patrol assists, H.O.P.E. vehicle enforcement, expired registration, etc.

- 2.** Mid-Yr: Mid-Year: The factors affecting the number of street sweeping citations issued include weather conditions and City recognized Holidays. Annual projections for citations issued in no way infer individual employee expectations.

- 3.** Mid-Yr: Mid-Year: Street Storage requests cleared with a disposition of "duplicate", "referred to another agency" or "open and active" are included in the total number of requests investigated but are not reported separately.

Yr-End: The factors affecting the number of street sweeping citations issued include weather conditions and City recognized Holidays.